

2024-2025

Klamath and Lake Community Action Services Resource Guide

Bill Assistance

Home Energy Improvements

Rebates, Incentives, Tax Credits

Educational Resources

Community Resources

Child Care Resources

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We address individual and family needs
and make connections to promote
communities that thrive.

Introduction

The Klamath and Lake Community Action Services Resource Guide was created to spread awareness of community supports in Klamath and Lake Counties in the State of Oregon. This is a one-stop-shop of the available resources in Klamath and Lake Counties.

This project was created with help from energy service providers and community organizations who serve Klamath and Lake Counties.

Many thanks to all those who played a part in the creation and maintenance of this guide book.

Information is always changing. The best source of information is the organization that is running the program. If you have more questions, contact that organization.

How to Use this Guide

Refer to the Table of Contents to see the different sections of this guide book. The colored tabs on the edge show what section you are in. Many programs could fall under multiple categories.



Each page lays out who is eligible for the program in the rounded eligibility box.



The pin symbol shows what the service area of the program is.



Each page has contact information in a square box or beside a phone/email icon.



You can go to the website of the program by clicking on the link, or typing in the link on your device.

Low-Income Services

Energy Assistance Program Klamath and Lake Community Action Services (KLCAS)



Klamath Co. &
Lake Co.

Eligibility: Your income must be less than 60% of the State Median Income. Refer to link below for an income chart. *

What: Energy assistance is a supplemental payment to help people stay warm in the winter and cool in the summer. The funds can be used for electricity, natural gas, propane, oil, wood, and wood pellets.

Benefit: Payments are calculated based on income, # of people in the home, and energy source.

Timeline: Winter: Oct 1st for those 60 and older or disabled, Nov 1st for rest of the rest of the public. Summer: June 1st for those 60 and older or disabled, July 1st for the rest of the public. You may apply once per season.

To apply you will need:

- A complete, signed, and dated application.
- A copy of photo ID for all household members over 18.
- Social security numbers for all family members.
- 60 days of income documentation.
- A copy of your energy bill or account number.
- Apply online or by email, fax, mail or drop off your application in office.



For More Information:

www.klcas.org/energy/

Contact Information:

energy@klcas.org

(541) 882-3500

2316 South Sixth Street Suite B

Klamath Falls, Oregon, 97601



KLCAS is a non-profit. Other programs include; Homeless Prevention, Family Support and Connections, and Rep Payee Services.

Info@klcas.org

*Tribal persons can only apply for either Tribal energy assistance or KLCAS energy assistance.

Emergency Utility Assistance, The Salvation Army

 Klamath Co.

Eligibility: Your income must be less than 60% of the State Median Income. Refer to the link on the last page for an income chart.

What: Utility bill assistance in emergencies.

Benefit: Depending on the program, funds can cover 1 months bill, or up to \$399.

Timeline: You can apply once per year.

To apply: The name on the bill has to match the person living in the house. To apply, come into the Salvation Army office.



cascade.salvationarmy.org



541-892-27623 (cell)

541-882-5280 (office)

Southern Oregon Service
Extension 3240 Maywood Dr,
Klamath Falls, Or 97603

Debi.leighton@usw.salvationarmy.org

Emergency Utility Assistance, United Christian Ministries

 Klamath Co.

Eligibility: You must have a shut-off notice.

What: The United Christian Ministries has a small fund that can be used to help you pay your energy bill.

Benefit: Small dollar amounts are usually around \$250. Payments are made directly to the utility company.

To apply: Call to set up an interview. Most appointments are made on the second Wednesday of every month. Walk-ins are also accepted. Exceptions made for some emergency situations.



Thrive Church

485-232-7685

235 S Laguna St, Klamath Falls, OR 97601

Low-Moderate Income

Weatherization Assistance

 Klamath & Lake

Oregon Human Development Corporation

Eligibility: Your income must be at or below 200% of the federal poverty level. View the chart here: www.oregon.gov/ohcs/energy-weatherization/Pages/weatherization-services.aspx Both renters and homeowners are eligible.

What:

This program helps low-income households with home weatherization services. This includes insulation, repairs, and more. These services help you save on your energy bill and make your home more comfortable and healthy.

Benefit:

Payment to vendors for installation of weatherization services in full.

Timeline:

Begin with a brief telephone interview. Then, you will be put on the waitlist. When it is your turn, an energy audit inspection will be done and a contractor will contact you to set a date for installation.

To apply:

Call or fill out interest form online to begin. You must have:

- Income verification
- ID
- Social Security cards
- Account numbers



For More Information:

www.ohdc.org/weatherization-service.html

Contact Information:

(541)883-7186

info@ohdc.org

306 S 6th St,

Klamath Falls, OR, 97601

OHDC is a farmworker serving non-profit and the state's only culturally specific community action agency. OHDC provides job training, housing assistance and other resources.

Flexible Funds (Air conditioning)

Oregon Health Plan

Eligibility: You must have Oregon Health Plan and be enrolled with a Coordinated Care Organization (CCO). See below.

What:

Flex funds pay for items and services that can help you stay healthy. This can include air conditioning and filtration devices. **Your CCO will buy the item you request.** Contact your local CCO (below) for more information.

Timeline:

After making a request, it can take up to two weeks to make a decision. You will hear from your CCO of their decision. If approved, you may pick up your item from the CCO or have it delivered to your address.

To apply:

Your health care provider needs to submit the request for you. They must submit a completed *Flex Fund Request Form* to the CCO. Tell your provider:

- What kind of AC unit you need (window or portable).
- Relative size of the space you plan on cooling.
- Your delivery address.

 **For More Information;**

www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx

Klamath County:



Klamath Falls, OR 97601

541-883-9858

Info@cascadecomp.com

Pacific Source

888-997-9299

CS@PacificSource.com



Lake County:



Eastern Oregon Coordinated Care Org.

888-788-9821

EOCCOmedical@eocco.com

Low to Moderate Income

State Home Oil Weatherization

Oregon Housing & Community Services  Oregon

Eligibility: Homeowners and contractors are eligible to apply for the program for installation of energy conservation items and measures on eligible buildings. Eligible buildings must get their primary heating fuel from a fuel oil dealer.*

Description: The State Home Oil Weatherization (SHOW) Program gives cash payments to eligible homeowners and contractors (both for-profit and non-profit) for reimbursement of energy-efficient heating equipment and home weatherization improvements.

Tier 2 Benefit: The program awards Tier 2 cash payments to applicants who are not low-income. All measure costs may be counted towards the following lifetime maximum cash payments:

- **\$2,000** for heating equipment measures;
- **\$600** for duct sealing and insulation measures;
- **\$3,000** for dwelling insulation measures

- **\$1,000** for windows and doors measures.

Timeline: Applications must be submitted by one year from the date of the installation.

To apply:

- Complete Application.
- Include proof of purchase or delivery of heating fuel obtained from fuel oil dealer.
- Include receipts or itemized billing statements of all claimed measures.
- Complete W-9 form.



For More Information;

www.oregon.gov/ohcs/energy-weatherization/Pages/show.aspx

Contact Info:

Joy Aldrich, SHOW Program Analyst

Salem: (503) 986-0973

Email: Joy.Aldrich@oregon.gov

OHCS administers many programs related to reducing poverty and increasing access to housing.



Woodstove Changeout Program

South Central Oregon Economic Development District



Eligibility: Priority will be given to low to moderate income homeowners.

Description:

Smoke from residential wood stoves can cause poor indoor and outdoor air quality and harmful health effects. This program replaces inefficient woodstoves and fireplaces with more efficient gas and electric options (including a free standing gas stove, gas fireplace insert, gas furnace, or electric heat pump).

Benefit:

Grant funds up to **\$6,000** per approved. Woodstove Changeout. Up to **\$2,500** per Home Weatherization.

For More Information;

www.scoedd.org/wood-stove-change-out

Contact Information:

scoedd@scoedd.org

803 Main Street, Suite 202,
Klamath Falls (2nd floor
Washington Federal Bank
Building)

541-884-5593

Timeline:

Accepting applications year-round.

To apply:

Fill out an application with:

- The homeowners information
- Existing appliance information.



The application can be emailed or dropped off.

SCOEDD serves as the primary conduit for regional economic resources for Klamath and Lake Counties.

“Our vision for the future of Klamath and Lake Counties is a thriving economy, rooted in our local resources, the resourcefulness of our people, and our willingness to work together for the mutual benefit of all of our citizens.”

*Only homes in the “non-attainment zone” qualify, for more information, visit,

www.klamathcounty.org/DocumentCenter/View/1019/Map-of-the-Air-Quality-Zone-PDF

Low to Moderate Income

Oregon Solar + Storage Rebate

Program Oregon Department of Energy

Oregon

Eligibility: Installation must be done by an approved contractor. The contractor must submit a reservation application **before starting construction or installation.** Lower income applicants are eligible for higher rebates, determined by eligibility for OHCS, ODHS, OHA programs or tax documents.

What: Oregon homeowners can get rebates for solar electric systems and energy storage systems. Rebates are paid to the ODOE-approved contractor and will be passed on as savings for you.

Benefit: Low or Moderate income: \$1.80 per watt (DC) of installed capacity, up to 60% of net cost or \$5,000.

Homeowners not considered low-to-moderate income: \$0.20 to \$0.50 per watt of installed capacity, up to 40% of the net cost or \$5,000.

Timeline:

Accepting applications year-round.

To apply:

Start by reaching out to an approved contractor. They must submit an application before starting the construction or installation. If you want a paired solar and storage system, they must be purchased together by the same approved contractor. The systems must follow electric utility-specific rules and regulations.

Rebates + Incentives



 **For More Information;**

www.oregon.gov/energy/incentives/Pages/OSSRP-For-Homeowners.aspx

Contact Information:

503-378-4040

800-221-8035

ODOE.solarRebates@oregon.gov

Rebuilding Incentive Oregon Department of Energy

Eligibility: Structure owners that have or are rebuilding structures damaged in the wildfires between August 1 and September 30, 2020. You must complete a jurisdiction permit process. See below for eligible structure types.

Description: This program helps to rebuild residential and commercial structures that were destroyed by fire. You must incorporate energy efficiency improvements. They must have been destroyed by 2020 Labor Day wildfires. In Klamath and Lake Counties, fires included the *242 fire and the Brattain fire.

Eligible structures include:
Site-built residential homes,
Manufactured Homes,
Multi-Family Buildings, and
Public Buildings.

Benefit: Incentives depend on the type of home being rebuilt/replaced and income.
\$3,000 to \$18,000.

Timeline: You can apply at any time before funds run out.

To apply:

1. Confirm eligibility.
2. Complete application.
3. ODOE will review, verify, and send you a confirmation.
4. Complete your project.
5. Submit completion form.
6. ODOE will review and verify your completion form, and then send you your funds.

See website for more information on what you will need to give to ODOE depending on your structure type.

 **For More Information;**

www.oregon.gov/energy/incentives/pages/EEWR.aspx.

Contact Information:

Wildfire.Recovery@energy.oregon.gov

Federal Programs

Clean Energy Tax Credits



Equipment Type	Updated Tax Credit Available for 2023-2032 Tax Years
Home Clean Electricity Products Solar, Fuel Cells, Wind Turbine, Battery Storage	30% of cost
Heating, Cooling, and Water Heating Heat pumps, Heat Pump Water Heaters, Biomass stoves	30% of cost, up to \$2,000 per year
Geothermal heat pumps, Solar (water heating)	30% of cost
Efficient air conditioners*, Efficient heating equipment, Efficient water heating equipment*	30% of cost, up to \$600
Other Energy Efficiency Upgrades Electric panel or circuit upgrades for new electric equipment*, Insulation materials*, Windows*, including skylights*	30% of cost, up to \$600
Exterior doors*	30% of cost, up to \$500 for doors (up to \$250 each)
Home Energy Audits*	30% of cost, up to \$150
Home Electric Vehicle Charger	30% of cost, up to \$1,000*
Clean Vehicles	Depends on vehicle type, see IRS website on next pg.
*Subject to Cap of \$1200/year	

Rebates + Incentives

Eligibility: Homeowners, including renters for certain expenditures, who purchase energy efficient appliances and products.

What: A tax credit brings down the amount of income tax you would owe otherwise. For example, claiming a \$1000 federal tax credit brings down your federal income taxes due by \$1,000. The federal tax credit is sometimes referred to as an Investment Tax Credit.

Timeline: Some credits have an annual limit. A taxpayer can not claim the credits until the year the equipment is installed. Rules about carrying forward unused credits vary by credit.

To apply Fill out IRS [Form 5695](#) with IRS instructions. Add it when you file your tax return. Add any relevant product receipts.

IRSHomeRebates@hq.doe.gov

Internal Revenue Service (IRS), 1111
Constitution Avenue, N.W.,
Washington, D.C. 20224,
(800) 829-1040



For More Information;

Clean Energy Tax Credits: www.energy.gov/policy/articles/making-our-homes-more-efficient-clean-energy-tax-credits-consumers

IRS IRA Credits and Reductions page: www.irs.gov/credits-and-deductions-under-the-inflation-reduction-act-of-2022.

5695 Form: www.irs.gov/forms-pubs/about-form-5695

About the Home Energy Rebate Programs: www.energy.gov/scep/slsc/home-energy-rebate-programs

FAQ about energy efficiency home improvements and residential clean energy property tax credits: www.irs.gov/newsroom/irs-releases-frequently-asked-questions-about-energy-efficient-home-improvements-and-residential-clean-energy-property-credits

To look forward to: The [Inflation Reduction Act](#), signed by President Joseph R Biden on August 16, 2022. This law includes \$391 billion to support clean energy and address climate change. This includes [\\$8.8 billion in rebates](#) for home energy efficiency and electrification projects to help Americans save on energy bills, upgrade their homes, and improve energy efficiency and air pollution. The [Office of State and Community Energy Programs](#) (SCEP) is working to distribute these funds soon. **

**see more information in the Educational Resources section

Energy Trust Of Oregon

Energy Efficiency Incentives and



Rebates



EnergyTrust
of Oregon

Energy Trust of Oregon is dedicated to helping 2 million utility customers in Oregon save energy and benefit from renewable power. Energy Trust of Oregon works with utilities, nonprofits, and government agencies to get clean energy benefits to Oregonians. Energy Trust of Oregon can give you information, cash incentives, and contractor connections. **Utilities that work with ETO in Klamath and Lake Counties include, Pacific Power, Avista, and Cascade Natural Gas.**

To view residential programs online, visit;

www.energytrust.org/residential/

Rebates + Incentives

Energy Assessments



Energy Trust Community Partner Organization: Lake County Resources Initiative (LCRI)

What: LCRI can conduct a home energy assessment of your home to see if you are eligible for Energy Trust of Oregon programs.

Benefit: Learn your home's energy efficiency status and what incentives you qualify for.

Timeline: Timing of assessment depends on the when the auditor is available.

To apply: Contact LCRI to schedule your home energy assessment.

Contact information:

541-947-5461

Jonathan.VanRoekel@lcri.org

Alaina.Kuhlman@lcri.org

LCRI also works on energy efficiency solutions with the agricultural sector and with forest issues.

Savings Within Reach

Eligibility: Your utility must be one of those listed on the previous page. See link for income requirements.

What: This program makes home energy upgrades more affordable for income qualified households. With bigger incentives, you can spend less on energy saving projects and enjoy a more comfortable home.



For More Information;

[www.energytrust.org/
incentives/savings-within-](http://www.energytrust.org/incentives/savings-within-)

To apply:

- 1) Make sure you are eligible.
- 2) Contact an Energy Trust of Oregon trade ally contractor (see next page).
- 3) Before you start, you will sign an Income Verification Form.

Single Family: 1-866-368-7878.
Multifamily: 1-877-510-2130

Manufactured Homes Heat Pump Special Offer

Eligibility: Your utility must be one of those listed on the last page. You must work with one of the selected trade allies. See link for further home requirements.

What: \$3,500-\$4,000 cash incentive for manufactured homes. This offer is a higher incentive for professionally installed ducted or for a special ductless heat pump. This is available through **December 31, 2024**. Incentives will be paid to your contractor, who will subtract the incentive amount from your bill.

To apply:

- 1) Make sure you are eligible.
- 2) Have a trade ally apply for the incentive and put in the heat pump.



For More Information;

www.energytrust.org/incentives/limited-time-promotion-for-ducted-and-ductless-heat-pumps

To receive a list of trade allies in your area: 1-866-311-1822



Incentives and Rebates

This section explains what kind of incentives may be available through Energy Trust of Oregon. You must ALWAYS get in contact with a trade ally contractor and explain you want incentives first. Your primary home energy source is a factor in your eligibility for many incentives. Incentive amounts are based on the type and utility services for your home and are subject to change.

Solar

- Energy Trust incentives, Oregon rebates, and federal tax credits could offset up to 50% of solar system costs. To get started, connect with a qualified solar trade ally contractor.



www.energytrust.org/incentives/solar-for-your-home/



1-877-777-4018

solar@energytrust.org

Cooling Solutions

- Save on a cooling solution that improves comfort and helps lower energy costs during the hottest months of the year.
- Central Air Conditioner, Heat Pump, Ductless Heat Pump



www.energytrust.org/residential/incentives/cooling-solutions



1-866-368-7878

Fireplace

- Installing an energy-efficient fireplace in the most-used area of your home can save money on your heating bills. \$150-250 incentive.



www.energytrust.org/residential/incentives/fireplace



1-886-368-7878

Water Heater

- Water heating accounts for 20% of the average homes energy use. Save \$100-\$700.



www.energytrust.org/residential/incentives/water-heater



1-866-368-7878

Heating Solutions

- Efficient heating and cooling will help you save on your home's biggest energy expense.
- Special Offers: Gas Furnaces, New Heat Pump for Manufactured homes, Electric Heat Pump, and more.



www.energytrust.org/residential/incentives/furnace-and-heat-pump



1-866-368-7878

Insulation

- The better the insulation, the less your heating and cooling system has to work to maintain comfortable temperatures.. Save \$0.50—\$1.50



www.energytrust.org/residential/incentives/insulation



1-866-368-7878

LED Grow Lights

- Installing LED grow lights in place of HID lights will help you save on monthly bills. They last 7-15 years.



www.energytrust.org/residential/incentives/led-grow-lights



1-866-368-7878

Thermostat

- Save up to \$80 on a Google Nest or ecobee Thermostat. Save energy and money, control from anywhere, and track your energy use.



www.energytrust.org/residential/incentives/thermostat



1-866-368-7878

Windows

- Windows can help you save on your biggest home energy expense: heating and cooling. Save \$1-1,50 per square foot.



www.energytrust.org/residential/incentives/windows



1-866-368-7878

Low-Mod Income

Important Links

Find a Contractor Tool:

www.energytrust.org/find-a-contractor/

Online Home Assessment:

www.energytrust.clearesult.com/assessment/

Income-qualified Services:

www.energytrust.org/residential/income-qualified-services/

Energy-saving help for renters:

www.energytrust.org/residential/residential-renters/

Washer and Dryer Savings:

www.energytrust.org/residential/incentives/washer-dryer

Air Purifiers

www.energytrust.org/residential/incentives/air-purifiers

DIY Tips & Resources

www.energytrust.org/residential/diy/



*Find more resources in the educational resources section

Low-Mod Income

Financing Options

On-Bill Repayment: Lower upfront project costs and start saving energy sooner with incentives and affordable financing repaid on your energy bill. Avista customers see pages 24-25 Pacific Power customers see pages 26-27.



www.energytrust.org/residential/residential-financing/

Are you a renter or landlord?

There are increased incentives for rental properties. Improvements for rental properties include; Ductless heat pumps, ducted heat pumps, heat pump controls, extended capacity heat pumps, gas furnaces, smart thermostats, attic insulation, wall insulation, and floor insulation. See link for more information.



www.energytrust.org/incentives/landlords-property-managers-single-family-homes/



www.energytrust.org/residential/residential-renters/



[Multifamily: Cash Incentives - Energy Trust of Oregon](#)



Tribal Services

Energy Assistance Program

Klamath Tribal Administration



Eligibility: Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income.

What: This program can pay for your energy costs such as electricity, natural gas, propane, firewood, etc. It is usually paid directly to vendor.

Benefit: Amount is based on income, how many people in the home, type of energy, etc. Usually \$250 to \$600.

Timeline: WINTER: Oct 1st. for *Elders* and *disabled* . Nov 2nd for all other households.
SUMMER: June 1st for *Elders* and *disabled* and July 1st for all other households.

To Apply:

- Complete application and intake appointment. (Call to schedule).
- Social Security cards for all household members.
- Photo ID for all adults.
- Proof of Tribal enrollment in a federally recognized Tribe for at least one person.
- Annual income for all adults.
- Utility bills for chosen heat source.

 **For More Information;**

klamathtribes.org/community-services/

Contact information
541-783-2219 ext 119
Office Location:
501 Chiloquin Blvd.
Chiloquin, OR 97624
Mailing Address:
P.O. Box 436
Chiloquin, OR 97624

The Klamath Tribe's Community Services Department provides services and supports to enhance the self-sufficiency and well being of Tribal Elders, families, and community members. They do Elder nutrition and caregiver support, commodities, emergency funds, and more.



*This funding is the same as the KLCAS funding You may only apply to either the Tribal OR the KLCAS program.

The Elders Heating Program

Eligibility: No income limits. Must be 60 years or older. Tribal Members of any Tribe strongly preferred.

What: This program helps Tribal Elders that are within the Tribal service area with energy costs.

Benefit: Up to \$350 per year.

Timeline: Only offered in winter, applications will be mailed to Klamath Tribal Elder Households in September. Funds are limited.

To Apply: Turn in a completed application, and a copy of your utility bill (if applicable).



[klamathtribes.org/
community-services/](https://klamathtribes.org/community-services/)



541-783-2219 ext 199

Wanita.brown@klamathtribes.com

Home Weatherization

Eligibility: Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income. Assistance is available to renters and homeowners.

What: Help with home weatherization. For example, replacement of windows, doors, floors, roof, insulation, appliances, stoves, and more.

Benefit: Payment of up to \$3,500 over 5 years.

Timeline: You will be placed on a waitlist.

To apply: A complete application will have

- Household member info.
- Type of home.
- Type of weatherization service.
- Verification of ownership and or length of residence.



[klamathtribes.org/
community-services/](https://klamathtribes.org/community-services/)



541-783-2219 Ext 199

Avista Programs

Avista is a natural gas utility that brings energy to communities in Oregon, Idaho, and Washington. Avista customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

My Energy Rate

Description

Monthly discount on energy bills. Amount depends on your specific case.

Eligibility

Income must be 60% below State Median Income.

Application

You may apply through Avista's website, call for a paper application, or through applying for energy assistance with KLCAS (see page 2).

Project Share

Description

Emergency assistance grants paid directly to Avista.

Eligibility

You must have hardship or emergency status.

Application

You may apply through Avista.

Comfort Level Billing

Description

This program makes it so you can pay the same amount each month. The amount is based on your normal yearly energy use.

Eligibility

We recommend that you get 9 to 10 months of service at your home before starting the plan. Contact Avista to see if you are eligible.

Application

Call Avista to sign up.

PSCCU Loans

Description

The Puget Sound Community Credit Union (PSCCU) works with Energy Trust of Oregon and Avista to make it easy to pay for your energy project.

Eligibility

You must be participant of the Energy Trust of Oregon.

Saving Within Reach program (See page 13). Must be a PSCCU member.

Application

You may apply through the PSCCU website or Energy Trust of Oregon.



Avista Customers

Eligibility: You must be an Avista customer for these resources. See descriptions for further eligibility requirements.

Timeline

You may apply at any time.



www.myavista.com/your-account/power-of-compassion/oregonassistance/my-energy-

***Arrearage Management:** In applying for the bill discount program, assistance may be available for your past-due balance.

Timeline

You may apply at any time as funds allow.



www.myavista.com/about-us/our-communityassistanceprograms

Project Share is funded by donations. You can donate at givetoprojectshare.org

Timeline

You can stop at any time.



www.myavista.com/your-account/comfort-level-billing

Timeline

Sign on at any time. Loan lasts up to 120 months depending on the loan amount.



www.pscu.org/energysmart.aspx

Contact Information



(800) 227-9187

Business Hours:

Mon-Fri, 7:00 am -7:00 pm,
Sat 9:00 am - 5:00 pm.

Avista Utilities Customer Service, MSC-43 P.O. Box 3727 Spokane, WA

Pacific Power

Pacific Power is a local investor-owned utility. Also known as Pacificorp and PAC. Pacific Power customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

Bill Discount Program

Description

You may be able to get a discount on your monthly electric bill. It's applied before taxes.

The discount amount is based on your households' size and income.

Eligibility

Gross annual household income at or below 60% State Median Income (see website). Power bill must be in your name.

Application

You may self-certify for the program. You must provide your income and household size. Apply through the Pacific Power website, or call to apply by phone/ask for a paper copy.

Time of Use Rates

Description

With this program, you are billed based on when you use electricity. You can save money by shifting energy use to hours when the demand for electricity is lower.

Eligibility

It generally only makes financial sense for customers who can consistently and reliably shift their load to off-peak hours.

Application

Apply by signing up at any time by phone.

Craft 3 Loans

Description

On-bill repayment loans for energy upgrades for your home. Up to \$30,000. Depending on loan terms.

Eligibility

You must be a customer of Pacific Power. For Savings Within Reach, your project must be done by a trade ally contractor. See website for more details.

Application

Apply online. You must provide property information and utility information.



Pacific Power Customers

Eligibility: You must be a customer for these resources. See descriptions for further eligibility requirements.

Timeline

You may apply at any time.



pacificpower.net/LID



1-888-221-7070

Timeline

You must commit for 12 months.



pacificpower.net/savings-energy-choices/time-of-use.html



1-888-221-7070

Timeline

Loan lasts 5 to 10 years depending on which program you enroll in.



www.craft3.org/homeowner-loans/home-energy/pacific-power-oregon



HomeEnergy@Craft3.org

888-231-2170 ext 225

Cascade Natural Gas

Cascade Natural Gas (CNG) is a natural gas Utility that serves 95 communities in Washington and Oregon. Cascade Natural Gas customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

Bill Discount Program

Description	Eligibility	Application
Low income customers may receive a discount on their bill. The amount depends on your Federal Poverty Levels (FPL) and State Median Income (SMI). See tiers chart. —>	Income must be at least 60% below SMI or 150 FPL (see website). The natural gas bill must be in your name.	You must provide income information. Apply through your local Community Action Agency, the CNG website, or call customer service.

Oregon Low income Bill Assistance

Description	Eligibility	Application
You may be able to get between 80% - 90% of your past due balance paid with this grant program.	See above for eligible income levels. Customers who have been turned off can apply to get amount needed to reconnect.	See above. Applicants calling to be reconnected to service should apply by calling Customer Service.

Budget Payment

Description	Eligibility	Application
This plan takes the guesswork out of budgeting. It makes it so you may the same amount every month on your energy expenses. That way you can pay an even amount through the year, instead of paying larger bills in the	Call to find out if you are eligible.	To enroll, log into your account online or call Customer Service.



www.cngc.com/customer-service//payment-options/budget-pay-plan/



Cascade Natural Gas Customers

Eligibility: You must be a customer for these resources. See descriptions for further eligibility requirements.

Timeline

You may apply at any time. You will receive the bill discount for two years. You may apply again at that time.



www.cngc.com/customer-service/low-income-assistance-programs/#oregon.

Timeline

This grant is available 1 time per program year.

TIER	INCOME LEVEL	PAST DUE PAID	RATE DISCOUNT
T1	0-25% FPL, 0-15% SMI*	90%	95%
T2	26-50% FPL, 16-30% SMI	86%	70%
T3	51-100% FPL, 31-41% SMI	83%	45%
T4	101-150% FPL, 46-60% SMI	80%	15%

Timeline

Your Budget Payment amount will be reviewed and will be adjusted periodically. If at the end of the program year, if you have a debit balance; it will be included in the following year's payment amount.

Contact Information

Customer Service



7:30 am—6:30 pm M-F
 Phone: 888-522-1130

Fax: 888-649-9912

Online chat is available M-F 8 am to 3 pm.

www.cngc.com/contact-us/

Midstate Electric Co-op

Midstate Electric Cooperative, Inc. (MEC) is a private, non-profit rural electric cooperative providing electrical power and related services to 17,233 members in parts of Deschutes, Klamath, Lake, and Lane Counties.

Free Energy Audits

Description

You will get a review of your home to learn how you could save energy and money. For instance, increasing insulation, high performance lighting, the quality of your windows and doors, proper ventilation, and more.

Application

Contact the Marketing and Communications Department.

Residential Rebates

Description

Midstate offers rebates and tips for taking energy-saving measures to make your home more energy efficient. You can get lower-cost appliances, heat pumps, windows, duct sealing, and more.

Eligibility

Different rebates have different eligibility rules. Some require an Energy Audit to be completed. (see above).

Billing Options

Description

With budget billing, your payment will stay at the same amount all year long. This helps to lessen the impact of winter bills.

Eligibility

You must be a member of Midstate for at least 12 months.

Budget Billing

Application

Call to apply.



www.midstateelectric.coop/billing-options

Free Nest Thermostat

Description

Midstate is offering the newest Google Nest Thermostat for FREE! The Smart Thermostat rebate is applied right away.

Eligibility

This offer is only available for residential members with electric forced-air furnaces or heat pumps. Before you order, please go through the Nest Compatibility Checker.

Application

Order online.



www.midstateelectric.coop/nest

Midstate Electric Co-op Customers

Eligibility: You must be a customer for these resources. See programs for further eligibility requirements.

Timeline

Apply at any time.

Contact Information:



www.midstateelectric.coop/residential



541-536-2126 Ext 5 or
800-722-7219

Application

Applications for each type of rebate are online. Call or email with questions.

Timeline

Apply at any time.

PowerPay

Description

PowerPay is a prepay program. This makes it easier for people to begin service at a new location or to switch a service into their name. You can pay as little or as much as you wish, whenever you want.

Application

A signed PowerPay Service Agreement is required.
Member Service Department:
541-536-2126 or 800-722-7219 option 3



Surprise Valley Electric Coop Some areas in Lake Co.



Surprise Valley Electric Coop also offers incentives for its customers. Call for more information.



(503) 222-3511

djsvec@frontier.com

- Window upgrades
- Ductless heat pumps
- Insulation
- Net metering



<https://surprisevalleyelectric.org/contact-us>

Veterans

Oregon Veterans Emergency Financial Assistance

Oregon Department of
Veterans' Affairs



Eligibility: Veterans (defined in ORS 408.255) discharged under honorable conditions, and their un-remarried surviving spouse, dependent child, or step-child who are Oregon residents.

What: This program is for veterans and their immediate family who are in need of emergency financial assistance. The money goes straight to who you owe. This money can go to emergency or temporary housing and related housing expenses, such as utilities, insurance, house repairs and more.

Benefit: One time assistance up to \$1000.

Timeline: Applications are due by the 10th of every month.

 **For More Information;**

www.oregon.gov/odva/Benefits/Pages/Emergency-Assistance.aspx

To Apply:

- Cover letter.
- Proof of Oregon residence.
- Documentation or statement(s) that show emergency financial need.
- Creditor contact info.

- Proof of change in name if a veteran's name has been legally changed since discharge. And copies of the marriage certificate and the death certificate (if spouse).
- Application can be submitted to ODVA through a county or tribal Veteran Services Office (VSO, see below), or through a Veteran Advocate, or you may mail them directly to the Oregon Department of Veterans' Affairs.



Lake County VSO:

James Pereyra

541-947-6043

jpereyra@co.lake.or.us

Klamath County VSO:

Kathy Pierce

541-883-4274

kpierce@co.klamath.or.us

Educational Resources

Energy in Oregon

2022 Biennial Energy Report, ODOE, September 2022

www.oregon.gov/energy/Data-and-Reports/Pages/Biennial-Energy-Report.aspx

Key Points: The Oregon Department of Energy's Biennial Energy Report is developed every even-numbered year to inform local, state, regional, and federal policy development, energy planning, and energy investments.

The Oregon Energy History Timeline, ODOE, September 2022

energyinfo.oregon.gov/timeline

Key Points: The timeline includes a number of events that unfolded over time and policy choices that Oregon's leaders and citizens have made in response to these events.

Community Solar

Oregon Community Solar Program

www.oregoncsp.org

Community solar is solar energy that is generated from a central location and shared by multiple owners or subscribers. That means you don't need your own rooftop panels to get it.

The Oregon Community Solar Program gives customers of Portland General Electric, Pacific Power, and Idaho Power the option to subscribe to a community solar project and receive credits back on their utility bill.

Community Solar, Energy Trust of Oregon

www.energytrust.org/community-solar/

Educational Resources

Webinars and Workshops

Community Energy Project

www.communityenergyproject/our-services/education/

Corvallis-based organization providing free workshops and presentations that equip you with accurate, relevant, and actionable information for your home. Topics include; DIY Winter Weatherization, DIY Summer Weatherization, Lead Poisoning Prevention, and solar.

Solar Oregon

solaroregon.org

Online events about going solar.

Terminology Resources

Understanding Energy FAQ

www.constellation.com/energy-101/energy-choice/common-energy-terms.html#top

Constellation is a utility outside of Oregon, but this FAQ site has many simple definitions and answers for common energy related questions.

Energy Terms Defined & Renewable Energy Glossary

www.inspirecleanenergy.com/glossary

Terms mostly relating to clean energy.

Glossary of Terms, Department of Energy

www.inspirecleanenergy.com/glossary

A more exhaustive glossary from the State and Local Solution Center.

How to Read your Bill

Pacific Power

oregon.cub.org/news/blog/understanding-your-pacific-power-bill/2389/

How to view your Pacific Power Bill, Anatomy of a bill, etc.

How to Read your Bill

Understanding Your Avista Bill

www.myavista.com/your-account/understand-your-bill

Videos and explanations for how to read your bill reading your meter, and more.

Cascade Natural Gas

www.cngc.com/customer-service/understanding-your-bill/

Click-able sample bill with explanations.

Energy Efficiency Tips

Low-Cost and No-Cost Tips to Save Energy and Money, Energy Trust of Oregon

www.energytrust.org/residential/diy/no-cost-and-low-cost-tips/

Whether you rent or own, you can increase comfort and lower energy costs with just a few small changes.

10 Ways to Save on Your Electric Bill Right Now

www.oregonenergyfund.org/10-ways-save-electric-bill-now/

Energy Saver Guide

www.energy.gov/energy-saver-guide-tips-saving-money-and-energy-home

The Energy saver guide offers tips for saving money and energy at home and on the road.

Energy Savings Hub

www.energy.gov/save

No matter who you are or where you live, clean energy and energy efficient consumer choices are available now and more affordable .

Educational Resources

Disaster Preparedness

No Power? No Problem: Tips to Help You Thrive in the Face of Disaster

catalog.extension.oregonstate.edu/em9278

Provides tips that will help residents in the possible event of a Cascadia Earthquake disaster; including what could be months of no electricity, disruption of internet, and other modern conveniences .

Policy

Your Savings Calculator, How much money will you get with the Inflation Reduction Act?

[www.rewiringamerica.org/a\[\[/ira-calculator](https://www.rewiringamerica.org/a[[/ira-calculator)

Estimates based on your location, homeowner status, income, tax filing, etc.

Home Energy Upgrade Incentives: Programs in the Inflation Reduction Act and Other Recent Federal Laws—Policy Brief, ACEEE

[www.aceee.org/policy-brief/2022/09/home-energy-upgrades—
incentives-programs-inflation-reduction-act-and-other/](https://www.aceee.org/policy-brief/2022/09/home-energy-upgrades—
incentives-programs-inflation-reduction-act-and-other/)

Inflation Reduction Act Summary

bipartisanpolicy.org/blog/inflation-reduction-act-summary-energy-climate-provisions/

High-level summary of what is contained in the recently passed Inflation Reduction Act.

Energy Jobs

KCC—Electrical Apprenticeship

[KLAMATH Community College | KCC Apprenticeship Center \(klamathcc.edu\)](https://klamathcc.edu) Apprentices are trained by current industry professionals through strategic partnerships with local businesses.

OIT-Renewable Energy Engineering

www.oit.edu/academics/degrees/renewable-energy-engineering

Energy Jobs Network

www.energyjobsnetwork.com

Workforce Development Resource Map

www.energy.gov/diversity/workforce-development-resource-map

Other

10 questions to ask if you want to get a heat pump

www.canarymedia.com/articles/heat-pumps/10-questions-to-ask-if-you-want-to-get-a-a-heat-pump

Resources-Office of Energy Efficiency & Renewable Energy

www.energy.gov/eere/office-energy-efficiency-renewable-energy



Community Resources

Benefits & Other Assistance

Klamath County:

- Aging & People w/ Disabilities.....(541) 883-5551
- Area Agency on Aging/Adult Protective Services(541) 205-5400
- DHS Self-Sufficiency.....(541) 883-5511
- Food Stamps, Oregon Health Plan applications
- Disabled American Veterans.....(541) 884-9125
- Klamath Learning Cntr. (GED support)(541) 883-4719
- Legal Aid Services of Oregon(541) 273-0533
- Toll Free(800) 480-9160

www.oregonlawhelp.org

832 Klamath Ave, Klamath Falls

- Migrant Education Program(541) 883-4747
- OR Telephone Asst Prg (OTAP)(800) 848-4442
- Representative Payee Services(541) 882-3500
- Seventh-Day Adventist Church(541) 882-2466
- Hygiene/cleaning supplies; 1735 Main St 1st Tuesday: 9:00 am,
(first come first serve)
- Social Security (SSDI, SSI, SSB).....(800) 772-1213
- Spokes Unlimited.....(541) 883-7547
- Resource center for people with disabilities
- Veterans Services (541) 883-4274/(800) 382-9296
- Vocational Rehabilitation Services(541) 883-5614

Lake County:

- Aging & People w/ Disabilities.....(541) 947-3172
- Area Agency on Aging(541) 205-5400
- DHS Self-Sufficiency.....(541) 947-3376

Benefits/Other

Clothing/Household Resources

Klamath County:

Goodwill Industries.....(541) 883-3546

Hospice Thrift Shop Treasures..... (541) 880-0596

Integral Youth Services..... (541) 885-4929

By appointment only; age 0-18

Klamath Falls Gospel Mission..... (541) 882-4895

Furniture and clothing

Oregon Employment Dept..... (541) 850-4554

Veterans Only, Orlando Williams

Sprague River Bridges ConnectionNo Phone Calls
23070 Sprague River Highway Wednesday: 9:00 am - 1:00 pm

Lake County:

The Center..... (541) 947-4966



Community Resources

Counseling/Mental Health

Klamath County:

Best Care Treatment Services

In-patient Treatment..... (541) 883-2795

KBBH.....(541) 883-1030

Counseling and Med Mgmt Accepts Oregon Health Plan/sliding scale

KBBH at Phoenix Place (541) 883-1030

Life Recovery Network..... (541) 891-0071

Drug and Alcohol Addiction, Anger Management, Parenting,
and Life Skills

Transformations Wellness Center.....(541) 884-5244

Treatment and counseling for substance abuse

Residential Treatment Services

Outpatient Services

Recovery Housing

Peer Support Services

Lutheran Community Services.....(541) 883-3471

Various classes and counseling services Accepts Oregon Health
Plan/sliding scale

NAMI (541) 885-4909

(National Alliance On Mental Illness)

Grace William Health Systems.....(541)-880-4921

Lake County:

Lake Co. Mental Health.....(541)-947-6021

Mental Health Related Crisis

Mental Health



Crisis

Klamath County:

Emergency Services.....	9-1-1
Child Welfare.....	(541) 883-5570
Report child abuse.....	(855) 503-7233
Crisis Helpline	(541) 884-0390
Toll Free.....	(800) 452-3669
Crisis referral services for domestic violence and other emergencies	
KBBH 24/7 Mobile	(541) 883-1030
Mental health related crisis	
Klamath Tribes Healing Winds	(800) 524-9787
Salvation Army	(541) 882-5280
Sky Lake Medical Center ER.....	(541) 883-6175
Veteran's Crisis Center	(800) 273-8255
Victim Assistance	(541) 883-5147

Lake County:

Child Welfare.....	(541) 947-2273
Report child abuse.....	(855) 503-7233
Lake Co. Crisis Center	(541) 947-2449
Toll Free.....	(800) 338-7590
www.lakecountycrisiscenter.org	
New Beginnings Intervention Center.....	(541)-576-3009
24 Hour Hotline	(800) 850-4838

Community Resources

Emergency Services

Klamath County:

- Klamath Co. Fire District (541) 885-2056
- Klamath Co. Sheriff's Office..... (541) 883-5130
- Klamath Falls City Police (541) 883-5336
- Veterans Hall..... (541) 884-9125

Klamath & Lake County:

- Emergency.....9-1-1
- State Police Dispatch (541) 883-5711

Lake County:

- Lake County Dispatch..... (541) 947-6027

Employment

Klamath County:

- Goodwill Industries.....(541) 883-3546
- Express Personnel.....(541) 273-5000
- Klamath Tribes Education and Employment.....(541) 783-2219
- Labor Ready.....(541) 850-3845
- Elwood Staffing.....(541) 884-1410
- WorkSource Klamath/Employment Department(541) 883-5630

www.workinginoregon.org

Lake County:

- COIC Career Center.....(541) 947-5702

Emergency/Employment



Families /Children/Youth

Klamath County:

- Assistance League® (541) 883-1721
 Operation School Bell: referred by schools only,
 school supplies, and clothes for low income children
- Citizens for Safe Schools..... (541) 882-3198
- Early Childhood Intervention (541) 883-4748
- Family Support & Connections (541) 882-3500
- Friends of the Children.....(541) 232-2022
- Integral Youth Services..... (541) 885-4929
 Shelter, education, jobs, advocacy, services for
 homeless children
- Klamath County CASA..... (541) 885-6017
 (Court Appointed Special Advocate) Klamath Co.
- Klamath Family Head Start (541) 882-5988
- Pregnancy Hope Center..... (541) 883-4357
 Free Pregnancy Testing, Peer Counseling, and Parenting Classes

Klamath & Lake County:

- Assistance for Single Mothers
<https://singlemotherguide.com/state/oregon/>
- Child Care Resource & Referral541 882-2308
- Toll Free.....(541) 492-6609
<https://www.soesd.k12.or.us/childcare-resource-network/>

Lake County:

- Child Welfare..... (541) 947-2273
- Klamath Family Head Start (541) 947-5335
- Lake Co. CASA..... (847)383-6260
 (Court Appointed Special Advocate)
- Lake Co. Youth Mentor Program(541) 947-4880

Community Resources

Food Resources

Klamath County:

Integral Youth Services(541) 885-4929

Sack lunches available during the summer at multiple sites in the community

Klamath Basin Senior Citizen's Association(541) 883-7171

Meals on Wheels and meals on-site

Klamath Falls Gospel Mission.....(541) 882-4895

Hot meals served daily/showers available

Breakfast M—F 6:30 am (8:30-9:00 am on Sat and Sun)

Lunch 12:00 pm; Dinner 5:00 pm—5:30 pm

Klamath Tribes (commodities)(541) 883-2876

Oregon Family Nutrition.....(541) 883-7131

Free if eligible for Food Stamps

TANF/SNAP (Food Stamps).....(541) 883-5511

Women, Infants, and Children (WIC)(541) 883-4276

Lake County:

The Center.....(541) 947-6035

Meals on Wheels and meals on-site

Klamath County:

Weekdays:

Klamath/Lake Co. Food Bank(541) 882-1223

3231 Maywood Dr, Klamath Falls

Klamath Lutheran.....(541) 884-3452

3rd & 4th Monday of each month 3:30 pm - 5:30 pm; 1175 Crescent Ave .

Refuge City(541) 882-1668

Tower Shopping Center, 1743 Washburn Way

St. Vincent de Paul.....(541) 281-5345

4:30 pm - 5:00 pm; 4880 Bristol Ave; food box

Food Resources

Meals/Food Boxes

Klamath County:

- Chiloquin Care 541-783-2420
 4th Wed 10:00 am - 12:00 pm; 121 N 1st St
- Chiloquin Christian CenterNo Phone Calls
 Soup/bread is served ; 11:30 am - 12:30 pm
 301 S Chiloquin Blvd
- Church of God..... (541) 882-1303
 Meal served at 11:30am; 420 Market St. Tuesdays
- Friends Church..... No Phone Calls
 Last 2 Tuesdays of each month 4:30 - 6:30 pm;
 1910 Oregon Ave (house next to church)
- First United Methodist Church.....(541) 884-4053
 Tuesdays & Sundays 5:00-6:30
- Merrill Civic Center..... No Phone Calls
 2nd Wed 10:00 am - 12:00 pm; 365 E Front St
- Salvation Army.....(541) 882-5280
 Tuesday 8:00 am - 10:00 am; Thursday 8:00-11:00
 Friday 11:00 am - 12:00 am; Fresh Produce 8:45am
- Saving Grace.....(541) 882-4629
 2nd and 4th Tuesday; 3:00 pm - 4:30 pm; Keno
- Seventh-Day Adventist Church.....(541) 882-2466
 Meal served 5:30 pm; 1735 Main Street Mondays,
- Sprague River Bridges Connection.....No Phone Calls
 10:00 am - 2:00 pm; 23070 Sprague River Hwy St.
- Standing Stone Church..... No Phone Calls
 3rd Wed 8:30 am - 11:30 am; 61125 Hwy 140 E
- St. Paul's Church.....(541) 884-3585
 9:00 am - 12:00 pm; 801 Jefferson Street

Community Resources

Meals/Food Boxes

Food Resources

Klamath County:

- Sprague River Bridges Connection.....No Phone Calls
10:00 am - 2:00 pm; 23070 Sprague River Hwy St.
- Paul's Church.....(541) 884-3585
9:00 am - 12:00 pm; 801 Jefferson Street
- St. Vincent de Paul.....(541) 281-5345
4:30 pm - 5:00 pm; 4880 Bristol Ave; food box
Fridays
- Bible Baptist Church.....(541) 883-2289
3rd Friday 1:00 pm - 4:00 pm; 4849 S 6th St
- Stewart Lennox Baptist(541) 884-6854
2nd/4th Fri 4:30 pm - 5:30 pm; 3510 Emerald Ave

Lake County:

- Christmas Valley(541) 576-2640
3rd Tuesday 9:00 am - 2:00 pm
- Lakeview Inner Court Family Center(541) 943-3551
2nd Tue 5:00 pm - 6:00 pm; 723 Chewaucan, Paisley
- Lakeview County Food Share(541) 947-4681
Thursday 10:30 pm - 12:30 pm; 3rd N F, Lakeview, OR

Healthy Klamath Connect

Healthyklamathconnect.com



Housing Resources

Klamath County:

- Fair Housing Council of Oregon(503)-223-8197
fhco.org
Housing Consumers info: renters, buyers, loan applicants, etc.
- IYS-Transitional Living Program.....(541) 810-4331
Ages 16-21
- Klamath Housing Authority.....(541) 884-0649
- Warming Center.....(541) 883-2286

Medical/Health

Klamath County:

- Best Med Urgent Care(541) 883-2337
- Bonanza Clinic..... (541) 545-1820
- Cascade East Family Practice..... (541) 274-6733
- Chiloquin Open Door (541) 783-2292
- Klamath Co. Health Dept(541) 882-8846
- Klamath Family Open Door (541) 851-8110
Accepts Oregon Health Plan/CAL-Med
Klamath Tribal Health & Family Services
- Chiloquin Clinic.....(541) 783-3293
- Klamath Falls Clinic.....(541) 882-1487
- Merrill Clinic.....(541) 798-5074
- Sky Lakes Medical Center..... (541) 882-6311
- Veterans Clinic (541) 273-6206

Community Resources

Medical/Health

Medical/Health

Klamath /Lake County:

Healthy Kids For A Healthy Oregon

www.OregonHealthyKids.gov

Lions Club-Vision (Hotline)..... (800) 635-4667

Meet every 1st/3rd Tuesday 12:00

OR Prescription Drug Program.....(800) 913-4146

Lake County:

Inner Court Family Center..... (541) 943-3551

Paisley nurse's station, call for information

Lake Co. District Hospital (541) 947-2114

Lake Co. Public Health..... (541) 947-6045

Accepts Oregon Health Plan

North Lake Health Clinic (541) 576-2343

Rental Assistance

Klamath County:

Klamath Tribes (541) 783-2219

Toll Free (800) 524-9787

Rental assistance ext 163

Salvation Army (541) 882-5280

Rental assistance

United Christian Ministries No Phone Calls

Intake on the 2nd Wednesdays of the month from

9:00 am – 11:00 am (first come first serve)

235 S Laguna St. Klamath Falls, OR 97601

Rental Assistance

Klamath /Lake County:

- KLCAS (541) 882-3500
Klamath Housing Authority (541) 884-0649
 HUD (Section 8) and Public Housing
Oregon Human Development Corporation
 Emergency rental (541) 883-7186 option 1

Shelters

Klamath County:

- IYS - Exodus House (541) 884-2319
 Emergency shelter for ages 7-17
Klamath Falls Gospel Mission (541) 882-4895
Klamath Advocacy Center (541) 884-0390
 Shelter for women and children fleeing domestic
 violence and rape crisis
Veteran's Homeless Hotline (877) 424-3838

Lake County:

- New Beginnings Intervention Center (541)-576-3009
24 Hour Hotline (800) 850-4838

211

Dial 2-1-1 to find available resources for
Klamath or Lake County or visit

www.211.info.or



Community Resources

Transportation

Klamath County:

Basin Transit Service (BTS).....(541) 883-2877

www.basintransit.com

DAV Transports (White City)(541) 826-2111

Dial-A-Ride.....(541) 883-2877

www.basintransit.com

Transportation service for seniors and disabled; applications

Klamath Basin Senior Citizen's Rides.....(541) 883-7315

ONLY for seniors and disabled

Klamath Tribes.....(541) 783-2219 ext 174 or 175

Translink-Medical Transports.....(800) 518-8160

Oregon Plus Packages

Lake County:

Inner Court Family Center(541) 943-3551

723 Chewaucan, Paisley, OR

For Senior and Disabled clients only

Utility/Weatherization

Klamath County:

Avista.....(800) 227-9187

Energy Efficiency Rebates

Energy Trust of Oregon.....(866) 368-7878

Home Energy Assessment & Energy Efficiency Incentives

KLCAS(541) 882-3500

Low-income energy assistance

Utility/Weatherization

Klamath County:

- Klamath Christian Center.....(541) 882-4646
- Klamath Tribes.....(541) 783-2219
- Toll Free(800) 524-9787
- Utility/weatherization Pacific Power.....(888) 221-7070
- Salvation Army(541) 882-5280
- Utility assistance
- SCOEDD(541) 884-5593
- Wood Stove Replacement ONLY
- Sprague River Bridges Connection.....(541) 891-1232
- Limited burning firewood
- Thrive Church No Phone Calls
- Utility help—must bring in shut-off notice Intake on the 2nd
 Wednesday of the month from 9:00 am – 11:00 am (first come first
 serve)
- 235 S Laguna St. Klamath Falls, OR 97601

Klamath/Lake County:

- Oregon Human Development Corporation
- Weatherization..... (541) 883-7186 option 2
- Emergency utility (541) 883-7186 option 1
- Prescription Drug Program.....www.opdp.org

Lake County:

- Inner Court Family Center(541) 943-3551
- Monday - Thursday: 8:00 am - 3:00 pm 723
- 723 Chewaucan, Paisley
- Lake Co. Senior Citizen's Assoc.(541) 947-4966

Childcare Resources

Klamath Falls Providers

Childcare Centers

- Animal Crackers (Ages 2 months - 11 years).....(541) 591-3800
- A Family Gathering Place (Ages 1.5 - 5 years).....(541) 883-3471
- Angeles Alvarado (Ages 1 month - 12 years).....(541) 891-9179
- Baby Llamas (Ages 1 month - 2 yea.....(541) 880-4080
- Beatriz Vargas (Ages 2 months - 11 years).....(541) 851-6000
- Cadence Academy (Ages 1 month - 2 years).....(541) 205-6801
- Casa de Cuidado Maria Barajas (Ages 1 year -12 years).....(541) 539-8350
- Carrera Childcare (Ages 1 month – 13 years).....(541) 539-9555
- Courtney Janoes (Ages (Ages 1 month—10 years).....(503) 640-6696
- Deb's Day Care (Ages 1 year - 13 years).....(541) 884-7129
- Daniels Day Care (Ages 1 month - 13 years).....(541) 591-4822
- Diane Rogers (Ages 2 years - 12 years).....(541) 205-4933
- Doodah Day (Ages 1 month - 12 years).....(541) 591-6171
- Felisha Morelos (Ages 2 months – 6 years).....(541)892-4004
- Gosia's Daycare (Ages 1 month - 10 years).....(541) 810-3671
- Great Expectations Preschool LLC (Ages 1 month - 6 years.....(541) 331-7063
- Jennifer Rivera (Ages 1 month - 12 years)(541) 281-8183
- Josephine Mendez (Ages 3 months - 4 years).....(541) 591-3542
- Juncos and Junipers Preschool (Ages 3 - 5 years).....(503) 956-9924
- Klamath Early Childhood Development Center KEDC (Ages 3 - 5 years)
.....(541) 885-4275
- Klamath Family Head Start (Ages 2 - 5 years).....(541) 887-8244
- Klamath KID Center Inc (Ages 2 months - 12 years).....(541) 883-8141

Klamath Falls Providers

Kristi Morris (Ages 1 month -12 years).....	(541) 850-0038
Kikito's Daycare (Ages 2 months - 12 years).....	(971) 701-9724
Lil Hands Daycare (Ages 1 month - 13 years).....	(541) 891-2427
Little Angels (Ages 6 month - 13 years).....	(541) 273-5764
Little Llamas Learning Path LLC (Ages 1.5 – 12 years).....	(541) 238-3309
Little Swans Child Care(Ages 1.2 years - 13 years).....	(541) 892-3335
Lorenza Bautista (Ages 1 month - 12 years).....	(541) 539-7630
Me-Me's Daycare (Ages 1 month -12 years).....	(541) 891-6063
Naomi Sparks (Ages 6 months - 11 years).....	(425) 281-2088
OCDC-Klamath County (Ages 3 - 6 years).....	(971) 272-3523
Pelican Babies Child Development Center (Ages 1 month - 3 years)	(541) 885-4274
Pelican Gathering Preschool (Ages 3.5 years – 5 years).....	(541) 892-5107
Shasta Way Christian Preschool (Ages 2 months – 6 years).....	(541) 883-4085
Silvya Cerdeneta Serrato (Ages 3 months - 12 years).....	(541) 591-9930
Starletta (Ages 1 month - 13 years).....	(541) 882-7371
Tiny Hopefuls Daycare (Ages 2.5 - 6 years).....	(541) 884-0398
Weber Family Daycare (Ages 2 months - 8 years).....	(541) 363-2337
Whispering Pines Preschool & Daycare (Ages 2 - 6 years).....	(541) 643-0418
YMCA Fairview Site (Ages 5 - 13 years).....	(541) 887-2512



Childcare Resources

Bonanza Providers

- Klamath Falls Head Start Bonanza site (Ages 3 - 5 years).....(541) 545-3218
- Klamath Family Head start Bonanza (Ages 1 month - 3 years).....(541) 892-5988

Chiloquin Providers

- OCDC Chiloquin (Ages 3 - 6 years).....(541) 539-5149
- The Klamath Tribes Early Childhood Development Center (Ages 1 month - 13 years)
.....(541) 783-0804

Merrill Providers


- Klamath Falls Head Start Merrill (Ages 2 - 5 years).....(541) 798-1043

Lake County Providers

- Lakeview Head Start (Ages 3 - 5 years).....(541) 947-5335
- Little Ones Christian Preschool (Ages 3 - 4 yr., 11 mon).....(541) 947-2614
- Sweet Home Preschool (Ages 3 - 5 years).....(541) 417-1818







This guide provides general information about energy-related programs, community resources, organizations, and child care centers that provide services to Lake County and Klamath County in Oregon.

For a digital version of this guide and more information, visit, www.klccas.org

