

**2024-2025**

# **Klamath and Lake Community Action Services Resource Guide**

Bill Assistance

Home Energy Improvements

Rebates, Incentives, Tax Credits

Educational Resources




Community Resources

Child Care Resources

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We address individual and family needs  
and make connections to promote  
communities that thrive.

## Introduction

The Klamath and Lake Community Action Services Resource Guide was created to spread awareness of community supports in Klamath and Lake Counties in the State of Oregon. This is a one-stop-shop of the available resources in Klamath and Lake Counties.

This project was created with help from energy service providers and community organizations who serve Klamath and Lake Counties.

Many thanks to all those who played a part in the creation and maintenance of this guide book.

*Information is always changing. The best source of information is the organization that is running the program. If you have more questions, contact that organization. .*



Each page lays out who is eligible for the program in the rounded eligibility box.



The pin symbol shows what the service area of the program is.



Each page has contact information in a square box or beside a phone/email icon.



You can go to the website of the program by clicking on the link, or typing in the link on your device.

# Low-Income Services

## Energy Assistance Program

Klamath and Lake Community Action Services  
(KLCAS)



Klamath Co. &  
Lake Co.

Bill Assistance

**Eligibility:** Your income must be less than 60% of the State Median Income. Refer to link below for an income chart. \*

**What:** Energy assistance is a supplemental payment to help people stay warm in the winter and cool in the summer. The funds can be used for electricity, natural gas, propane, oil, wood, and wood pellets.

**Benefit:** Payments are calculated based on income, # of people in the home, and energy source.

**Timeline:** Winter: Oct 1st for those 60 and older or disabled, Nov 1st for rest of the rest of the public. Summer: June 1st for those 60 and older or disabled,

July 1st for the rest of the public. You may apply once per season.

### To apply you will need:

- A complete, signed, and dated application.
- A copy of photo ID for all household members over 18.
- Social security numbers for all family members.
- 60 days of income documentation.
- A copy of your energy bill or account number.



For More Information:

[www.klcas.org/energy/](http://www.klcas.org/energy/)

Contact Information:

[energy@klcas.org](mailto:energy@klcas.org)

(541) 882-3500

2316 South Sixth Street Suite B

Klamath Falls, Oregon, 97601

\*Tribal persons can only apply for either Tribal energy assistance or KLCAS energy assistance.

## Emergency Utility Assistance, The Salvation Army

 Klamath Co.

**Eligibility:** Your income must be less than 60% of the State Median Income. Refer to the link on the last page for an income chart.

**What:** Utility bill assistance in emergencies.

**Benefit:** Depending on the program, funds can cover 1 months bill, or up to \$399.

**Timeline:** You can apply once per year.

**To apply:** The name on the bill has to match the person living in the house. To apply, come into the Salvation Army office.



[cascade.salvationarmy.org](https://cascade.salvationarmy.org)

Southern Oregon Service

Extension 3240 Maywood Dr,



541-892-27623 (cell)

541-882-5280 (office)

[Debi.leighton@usw.salvationarmy](mailto:Debi.leighton@usw.salvationarmy)

## Emergency Utility Assistance, United Christian Ministries

 Klamath Co.

**Eligibility:** You must have a shut-off notice.

**What:** The United Christian Ministries has a small fund that can be used to help you pay your energy bill.

**Benefit:** Small dollar amounts are usually around \$250. Payments are made directly to the utility company.

**To apply:** Call to set up an interview. Most appointments are made on the second Wednesday of every month. Walk-ins are also accepted. Exceptions made for some emergency situations.



Thrive Church

485-232-7685

235 S Laguna St, Klamath Falls, OR 97601

# Low-Moderate Income

## Weatherization Assistance



### Oregon Human Development Corporation

**Eligibility:** Your income must be at or below 200% of the federal poverty level. View the chart here: [www.oregon.gov/ohcs/energy-weatherization/Pages/weatherization-services.aspx](http://www.oregon.gov/ohcs/energy-weatherization/Pages/weatherization-services.aspx) Both renters and homeowners are eligible.

#### **What:**

This program helps low-income households with home weatherization services. This includes insulation, repairs, and more. These services help you save on your energy bill and make your home more comfortable and healthy.

#### **Benefit:**

Payment to vendors for installation of weatherization services in full.

#### **Timeline:**

Begin with a brief telephone interview. Then, you will be put on the waitlist. When it is your turn, an energy audit inspection will be done and a contractor will contact you to set a date for installation.

#### **To apply:**

Call or fill out interest form online to begin. You must have:

- Income verification

 For More Information;

[www.ohdc.org/weatherization-](http://www.ohdc.org/weatherization-)

#### Contact Information:

(541)883-7186

[info@ohdc.org](mailto:info@ohdc.org)

306 S 6th St,

Klamath Falls, OR, 97601



OHDC is a farmworker serving non-profit and the state's only culturally specific community action agency. OHDC provides job training, housing assistance and other



# Flexible Funds (Air conditioning)



## Oregon Health Plan

**Eligibility:** You must have Oregon Health Plan and be enrolled with a Coordinated Care Organization (CCO). See below.

### What:

Flex funds pay for items and services that can help you stay healthy. This can include air conditioning and filtration devices. **Your CCO will buy the item you request.** Contact your local CCO (below) for more information.

### Timeline:

After making a request, it can take up to two weeks to make a decision. You will hear from your CCO of their decision.

If approved, you may pick up your item from the CCO or have it delivered to your address.

### To apply:

Your health care provider needs to submit the request for you. They must submit a completed *Flex Fund Request Form* to the CCO. Tell your provider:

- What kind of AC unit



For More Information;

[www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx](http://www.oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx)

Home Improvements

Klamath County:



Klamath Falls, OR 97601

541-883-9858

[Info@cascadecomp.com](mailto:Info@cascadecomp.com)

Pacific Source

888-997-9299



[CS@PacificSource.com](mailto:CS@PacificSource.com)

Lake County:



Eastern Oregon Coordinated Care Org.

888-788-9821

[EOCCOmedical@eooco.com](mailto:EOCCOmedical@eooco.com)

# Low to Moderate Income

## State Home Oil Weatherization

Oregon Housing & Community Services



Home Improvements

**Eligibility:** Homeowners and contractors are eligible to apply for the program for installation of energy conservation items and measures on eligible buildings. Eligible buildings must get their primary heating fuel from a fuel oil dealer.\*

**Description:** The State Home Oil Weatherization (SHOW) Program gives cash payments to eligible homeowners and contractors (both for-profit and non-profit) for reimbursement of energy-efficient heating equipment and home weatherization improvements.

**Tier 2 Benefit:** The program awards Tier 2 cash payments to applicants who are not low-income. All measure costs may be counted towards to the following lifetime maximum cash payments:


- **\$2,000** for heating equipment measures;
- **\$600** for duct sealing and

insulation measures;

- **\$3,000** for dwelling insulation measures
- **\$1,000** for windows and doors measures.

**Timeline:** Applications must be submitted by one year from the date of the installation.

### To apply:

- Complete Application.
- Include proof of purchase or delivery of heating fuel obtained from fuel oil dealer.
-  ~~Include For More Information;~~

[www.oregon.gov/ohcs/energy-weatherization/Pages/show.aspx](http://www.oregon.gov/ohcs/energy-weatherization/Pages/show.aspx)

### Contact Info:

Joy Aldrich, SHOW Program Analyst

Salem: (503) 986-0973

Email: [Joy.Aldrich@oregon.gov](mailto:Joy.Aldrich@oregon.gov)

OHCS administers many programs related to reducing poverty and increasing access to housing.



# Woodstove Changeout Program

South Central Oregon Economic Development District



**Eligibility:** Priority will be given to low to moderate income homeowners.

**Description:**

Smoke from residential wood stoves can cause poor indoor and outdoor air quality and harmful health effects. This program replaces inefficient woodstoves and fireplaces with more efficient gas and electric options (including a free standing gas stove, gas fireplace insert, gas furnace, or electric heat pump).

approved. Woodstove Changeout. Up to **\$2,500** per Home Weatherization.



**Timeline:**

Accepting applications around. ap-year-



**To apply:**

Fill out an application with:

SCOEDD serves as the primary conduit for regional economic resources for Klamath and Lake Counties.

“Our vision for the future of Klamath and Lake Counties is a thriving economy, rooted in our local resources, the resourcefulness of our people, and our willingness to work together for

**Benefit:**

Grant funds up to **\$6,000** per



For More Information;

[www.scoedd.org/wood-stove-change-out](http://www.scoedd.org/wood-stove-change-out)

Contact Information:  
scoedd@scoedd.org

803 Main Street, Suite 202,  
Klamath Falls (2nd floor  
Washington Federal Bank  
Building)

541-884-5593

\*Only homes in the “non-attainment zone” qualify, for more information, visit,

[www.klamathcounty.org/DocumentCenter/View/1019/Map-of-the-](http://www.klamathcounty.org/DocumentCenter/View/1019/Map-of-the-)

Home Improvements

# Low to Moderate Income

## Oregon Solar + Storage Rebate Program

Oregon Department of Energy

Oregon

**Eligibility:** Installation must be done by an approved contractor. The contractor must submit a reservation application **before starting construction or installation.** Lower income applicants are eligible for higher rebates, determined by eligibility

**What:** Oregon homeowners can get rebates for solar electric systems and energy storage systems. Rebates are paid to the ODOE-approved contractor and will be passed on as savings for you.

**Benefit:** Low or Moderate income: \$1.80 per watt (DC) of installed capacity, up to 60% of net cost or \$5,000.

Homeowners not considered low-to-moderate income: \$0.20 to \$0.50 per watt of installed capacity, up to 40% of the net cost or \$5,000.

**Timeline:**

 For More Information;

[www.oregon.gov/energy/incentives/Pages/OSSRP-For](http://www.oregon.gov/energy/incentives/Pages/OSSRP-For)

Accepting applications year-round.

**To apply:**

Start by reaching out to an approved contractor. They must submit an application before starting the construction or installation. If you want a paired solar and storage system, they must be purchased together by the same approved contractor.



Contact Information:  
503-378-4040

800-221-8035

[ODOE.solarRebates@oregon.gov](mailto:ODOE.solarRebates@oregon.gov)

# Energy Efficient Wildfire building Incentive

Re-



Oregon Department of Energy

**Eligibility:** Structure owners that have or are rebuilding structures damaged in the wildfires between August 1 and September 30, 2020. You must complete a jurisdiction permit process. See below for eligible structure types.

**Description:** This program helps **\$3,000 to \$18,000.**

to rebuild residential and commercial structures that were destroyed by fire. You must incorporate energy efficiency improvements. They must have been destroyed by 2020 Labor Day wildfires. In Klamath and Lake Counties, fires included the *\*242 fire and the Brattain fire.*

Eligible structures include: Site-built residential homes, Manufactured Homes, Multi-Family Buildings, and Public Buildings.

**Timeline:** You can apply at any time before funds run out.

**To apply:**

1. Confirm eligibility.
2. Complete application.
3. ODOE will review, verify, and send you a confirmation.
4. Complete your project.
5. Submit completion form.
6. ODOE will review and verify your completion form, and



For More Information;

**Benefit:** Incentives depend on the type of home being rebuilt/replaced and income.

then send you your funds. [www.oregon.gov/energy/incentives/pages/EEWR.aspx](http://www.oregon.gov/energy/incentives/pages/EEWR.aspx). See website for more information on what you will

Rebates + Incentives

Contact Information:

[Wildfire.Recovery@energy.oregon.gov](mailto:Wildfire.Recovery@energy.oregon.gov)

# Federal Programs

## Clean Energy Tax Credits



Rebates + Incentives

Equipment Type	Updated Tax Credit Available for 2023-2032 Tax Years
Home Clean Electricity Products Solar, Fuel Cells, Wind Turbine,	30% of cost
Heating, Cooling, and Water Heating Heat pumps, Heat Pump Water	30% of cost, up to \$2,000 per year
Geothermal heat pumps, Solar (water heating)	30% of cost
Efficient air conditioners*, Efficient heating equipment, Efficient water heating equipment*	30% of cost, up to \$600
Other Energy Efficiency Upgrades Electric panel or circuit upgrades for new electric equipment*, Insulation materials*, Windows*, including skylights*	30% of cost, up to \$600
Exterior doors*	30% of cost, up to \$500 for doors (up to \$250 each)
Home Energy Audits*	30% of cost, up to \$150
Home Electric Vehicle Charger	30% of cost, up to \$1,000*
Clean Vehicles	Depends on vehicle type, see IRS website on next pg.
*Subject to Cap of \$1200/year	

**Eligibility:** Homeowners, including renters for certain expenditures, who purchase energy efficient appliances and products.

**What:** A tax credit brings down the amount of income tax you would owe otherwise. For example, claiming a \$1,000 federal tax credit brings down your federal income taxes due by \$1,000. The federal tax credit is sometimes referred to as an Investment Tax Credit.

**Timeline:** Some credits have an annual limit. A taxpayer can not claim the credits until the year the equipment is installed. Rules about carrying forward unused credits vary by credit.

**To apply** Fill out IRS [Form 5695](#) with IRS instructions. Add it when you file your tax return. Add any relevant

[IRSHomeRebates@hq.doe.gov](mailto:IRSHomeRebates@hq.doe.gov)

Internal Revenue Service (IRS), 1111  
Constitution Avenue, N.W.,  
Washington, D.C. 20224,

➔: For More Information;

Clean Energy Tax Credits: [www.energy.gov/policy/articles/making-our-homes-more-efficient-clean-energy-tax-credits-consumers](http://www.energy.gov/policy/articles/making-our-homes-more-efficient-clean-energy-tax-credits-consumers)

IRS IRA Credits and Reductions page: [www.irs.gov/credits-and-deductions-under-the-inflation-reduction-act-of-2022](http://www.irs.gov/credits-and-deductions-under-the-inflation-reduction-act-of-2022)

5695 Form: [www.irs.gov/forms-pubs/about-form-5695](http://www.irs.gov/forms-pubs/about-form-5695)

About the Home Energy Rebate Programs: [www.energy.gov/scep/slc/home-energy-rebate-programs](http://www.energy.gov/scep/slc/home-energy-rebate-programs)

FAQ about energy efficiency home improvements and residential clean energy property tax credits: [www.irs.gov/newsroom/irs-releases-frequently-asked-questions-about-energy-efficient-home-improvements-and](http://www.irs.gov/newsroom/irs-releases-frequently-asked-questions-about-energy-efficient-home-improvements-and)

To look forward to: The [Inflation Reduction Act](#), signed by President Joseph R Biden on August 16, 2022. This law includes \$391 billion to support clean energy and address climate change. This includes [\\$8.8 billion in rebates](#) for home energy efficiency and electrification projects to help Americans save on energy bills, upgrade their homes, and improve energy efficiency and

\*\*see more information in the Educational Resources section

# Energy Trust Of Oregon

## Energy Efficiency Incentives and

Rebates



Oregon



Energy Trust of Oregon is dedicated to helping 2 million utility customers in Oregon save energy and benefit from renewable power. Energy Trust of Oregon works with utilities, nonprofits, and government agencies to get clean energy benefits to Oregonians. Energy Trust of Oregon can give you information, cash incentives, and contractor connections. **Utilities that work with ETO in Klamath and Lake Counties include, Pacific Power, Avista, and Cascade Natural Gas.**

To view residential programs online, visit;

[www.energytrust.org/residential/](http://www.energytrust.org/residential/)

Rebates + Incentives

## Energy Assessments



**Energy Trust Community Partner Organization: Lake County Resources Initiative (LCRI)**

**What:** LCRI can conduct a home energy assessment of your home to see if you are eligible for Energy Trust of Oregon programs.

**Benefit:** Learn your home's energy efficiency status and what incentives you qualify for.

**Timeline:** Timing of assessment depends on the when the auditor is available.

**To apply:** Contact LCRI to schedule your home energy assessment.

Contact information:  
541-947-5461  
[Jonathan.VanRoekel@lcri.org](mailto:Jonathan.VanRoekel@lcri.org)  
[Alaina.Kuhlman@lcri.org](mailto:Alaina.Kuhlman@lcri.org)

LCRI also works on energy efficiency solutions with the agricultural sector and



## Savings Within Reach

**Eligibility:** Your utility must be one of those listed on the previous page. See link for income requirements.

**What:** This program makes home energy upgrades more affordable for income qualified households. With bigger incentives, you can spend less on energy saving projects and enjoy a more comfortable home.

 For More Information;

[www.energytrust.org/  
incentives/savings-within-](http://www.energytrust.org/incentives/savings-within-)

### **To apply:**

- 1) Make sure you are eligible.
- 2) Contact an Energy Trust of Oregon trade ally contractor (see next page).
- 3) Before you start, you will sign an Income Verification Form.

Single Family: 1-866-368-7878.  
Multifamily: 1-877-510-2130

Rebates + Incentives

## Manufactured Homes Heat Pump Special Offer

**Eligibility:** Your utility must be one of those listed on the last page. You must work with one of the selected trade allies. See link for further home requirements.

**What:** \$3,500-\$4,000 cash incentive for manufactured homes.

This offer is a higher incentive for professionally installed ducted or for a special ductless heat pump. This is available through **December 31, 2024**. Incentives will be paid to your contractor, who will subtract the incentive amount from your bill.

### **To apply:**

- 1) Make sure you are eligible.
- 2) Have a trade ally apply for the incentive and put in the heat pump.

 For More Information;

[www.energytrust.org/incentives/limited-time-promotion-for-ducted-and-ductless-heat-pumps](http://www.energytrust.org/incentives/limited-time-promotion-for-ducted-and-ductless-heat-pumps)

To receive a list of trade allies in your area: 1-866-311-1822

Updated 07/2024

## Incentives and Rebates

This section explains what kind of incentives may be available through Energy Trust of Oregon. You must ALWAYS get in contact with a trade ally contractor and explain you want incentives first. Your primary home energy source is a factor in your eligibility for many incentives. Incentive amounts are based on the type and utility

### Solar

- Energy Trust incentives, Oregon rebates, and federal tax credits could offset up to 50% of solar system costs. To get started, connect with a qualified solar



[www.energytrust.org/incentives/solar-for-your-home/](http://www.energytrust.org/incentives/solar-for-your-home/)



1-877-777-4018

solar@energytrust.org

### Cooling Solutions

- Save on a cooling solution that improves comfort and helps lower energy costs during the hottest months of the year.
- Central Air Conditioner, Heat Pump, Ductless Heat



[www.energytrust.org/residential/incentives/](http://www.energytrust.org/residential/incentives/)



1-866-368-7878

### Fireplace

- Installing an energy-efficient fireplace in the most-used area of your home can save money on your heating bills. \$150-



[www.energytrust.org/residential/](http://www.energytrust.org/residential/)



1-886-368-7878

### Water Heater

- Water heating accounts for 20% of the average homes energy use. Save \$100-\$700.



[www.energytrust.org/residential/incentives/](http://www.energytrust.org/residential/incentives/)



1-866-368-7878

## Heating Solutions

- Efficient heating and cooling will help you save on your home's biggest energy expense.
- Special Offers: Gas Furnaces, New Heat Pump for Manufactured homes,



[www.energytrust.org/residential/incentives/furnace-and-heat-](http://www.energytrust.org/residential/incentives/furnace-and-heat-)



1-866-368-7878

## Insulation

- The better the insulation, the less your heating and cooling system has to work to maintain comfortable temper-



[www.energytrust.org/residential/incentives/insulation](http://www.energytrust.org/residential/incentives/insulation)



1-866-368-7878

## LED Grow Lights

- Installing LED grow lights in place of HID lights will help you save on monthly bills. They last 7-15 years.



[www.energytrust.org/residential/incentives/led-grow-lights](http://www.energytrust.org/residential/incentives/led-grow-lights)



1-866-368-7878

## Thermostat

- Save up to \$80 on a Google Nest or ecobee Thermostat. Save energy and money, control from anywhere, and



[www.energytrust.org/residential/incentives/thermostat](http://www.energytrust.org/residential/incentives/thermostat)



1-866-368-7878

## Windows

- Windows can help you save on your biggest home energy expense: heating and cooling. Save \$1-1,50 per



[www.energytrust.org/residential/incentives/windows](http://www.energytrust.org/residential/incentives/windows)



1-866-368-7878

# Low-Mod Income

## Important Links

### Find a Contractor Tool:

[www.energytrust.org/find-a-contractor/](http://www.energytrust.org/find-a-contractor/)

### Online Home Assessment:

[www.energytrust.clearesult.com/assessment/](http://www.energytrust.clearesult.com/assessment/)

### Income-qualified Services:

[www.energytrust.org/residential/income-qualified-services/](http://www.energytrust.org/residential/income-qualified-services/)

### Energy-saving help for renters:

[www.energytrust.org/residential/residential-renters/](http://www.energytrust.org/residential/residential-renters/)

### Washer and Dryer Savings:

[www.energytrust.org/residential/incentives/washer-dryer](http://www.energytrust.org/residential/incentives/washer-dryer)

### Air Purifiers

[www.energytrust.org/residential/incentives/air-purifiers](http://www.energytrust.org/residential/incentives/air-purifiers)

### DIY Tips & Resources

[www.energytrust.org/residential/diy/](http://www.energytrust.org/residential/diy/)



\*Find more resources in the educational resources section

# Low-Mod Income

## Financing Options

On-Bill Repayment: Lower upfront project costs and start saving energy sooner with incentives and affordable financing repaid on your energy bill. Avista customers see pages 24-25 Pacific Power customers see pages 26-27.



[www.energytrust.org/residential/residential-financing/](http://www.energytrust.org/residential/residential-financing/)

## Are you a renter or landlord?

There are increased incentives for rental properties. Improvements for rental properties include; Ductless heat pumps, ducted heat pumps, heat pump controls, extended capacity heat pumps, gas furnaces, smart thermostats, attic insulation, wall insulation, and floor insulation. See link for more information.



[www.energytrust.org/incentives/landlords-property-managers-single-family-homes/](http://www.energytrust.org/incentives/landlords-property-managers-single-family-homes/)



[www.energytrust.org/residential/residential-renters/](http://www.energytrust.org/residential/residential-renters/)



[Multifamily: Cash Incentives - Energy Trust of Oregon](#)



# Tribal Services

## Energy Assistance Program

Klamath Tribal Administration



**Eligibility:** Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income.

**What:** This program can pay for your energy costs such as electricity, natural gas, propane, firewood, etc. It is usually paid directly to vendor.

**Benefit:** Amount is based on income, how many people in the home, type of energy, etc. Usually \$250 to \$600.

**Timeline:** WINTER: Oct 1st. for Elders and disabled . Nov 2nd for all other households. SUMMER: June 1st for Elders and

### To Apply:

- Complete application and intake appointment. (Call to schedule).
- Social Security cards for all household members.
- Photo ID for all adults.
- Proof of Tribal enrollment in a

 For More Information;

disabled and July 1st for all other

[klamathtribes.org/community-services/](https://klamathtribes.org/community-services/)

Contact information  
541-783-2219 ext 119  
Office Location:  
501 Chiloquin Blvd.  
Chiloquin, OR 97624  
Mailing Address:  
P.O. Box 436

The Klamath Tribe's Community Services Department provides services and supports to enhance the self-sufficiency and well being of Tribal Elders, families, and community members. They do Elder nutrition and caregiver



\*This funding is the same as the KLCAS funding You may only apply to either the Tribal

## The Elders Heating Program

**Eligibility:** No income limits. Must be 60 years or older. Tribal Members of any Tribe strongly preferred.

**What:** This program helps Tribal Elders that are within the Tribal service area with energy costs.

**Benefit:** Up to \$350 per year.

**Timeline:** Only offered in winter, applications will be mailed to Klamath Tribal Elder Households in September. Funds are limited.

**To Apply:** Turn in a completed application, and a copy of your utility bill (if applicable).



[klamathtribes.org/  
community-services/](https://klamathtribes.org/community-services/)



541-783-2219 ext 199

Wanita.brown@klamathtribes.com

## Home Weatherization

**Eligibility:** Strong preference for Tribal Members of any Tribe. Your income must be less than 60% of the State Median Income. Assistance is available to renters and homeowners.

**What:** Help with home weatherization. For example, replacement of windows, doors, floors, roof, insulation, appliances, stoves, and more.

**Benefit:** Payment of up to \$3,500 over 5 years.

**Timeline:** You will be placed on a waitlist.

**To apply:** A complete application will have

- Household member info.
- Type of home.
- Type of weatherization service.
- Verification of ownership and or length of residence.



[klamathtribes.org/  
community-services/](https://klamathtribes.org/community-services/)



541-783-2219 Ext 199

# Avista Programs

Avista is a natural gas utility that brings energy to communities in Oregon, Idaho, and Washington. Avista customers are eligible for Energy Trust of

## My Energy Rate

### Description

Monthly discount on energy bills. Amount depends on your specific case.

### Eligibility

Income must be 60% below State Median

### Application

You may apply through Avista's website, call for a paper application, or through applying for energy assistance with KLCAS (see page 2).

## Project Share

### Description

Emergency assistance grants paid directly to Avista.

### Eligibility

You must have hardship or emergency status.

### Application

You may apply through Avista.

## Comfort Level Billing

### Description

This program makes it so you can pay the same amount each month. The amount is based on your normal

### Eligibility

We recommend that you get 9 to 10 months of service at your home before starting the plan.

### Application

Call Avista to sign up.

## PSCCU Loans

### Description

The Puget Sound Community Credit Union (PSCCU) works with Energy Trust of Oregon and Avista to make it easy to pay for

### Eligibility

You must be participant of the Energy Trust of Oregon.

### Application

You may apply through the PSCCU website or Energy Trust of Oregon.





## Avista Customers

**Eligibility:** You must be an Avista customer for these resources. See descriptions for further eligibility requirements.

### Timeline

You may apply at any time.



[www.myavista.com/your-account/power-of-compassion/oregonassistance/my-energy-](http://www.myavista.com/your-account/power-of-compassion/oregonassistance/my-energy-)

**\*Arrearage Management:** In applying for the bill discount program, assistance may be available for your past-due balance.

### Timeline

You may apply at any time as



[www.myavista.com/about-us/our-communityassistanceprograms](http://www.myavista.com/about-us/our-communityassistanceprograms)

*Project Share is funded by donations. You can donate at [givetoprojectshare.org](http://givetoprojectshare.org)*

### Timeline

You can stop at any



[www.myavista.com/your-account/comfort-level-billing](http://www.myavista.com/your-account/comfort-level-billing)

### Timeline

Sign on at any time. Loan lasts up to 120 months depending on the loan amount.



[www.pscuu.org/energysmart.aspx](http://www.pscuu.org/energysmart.aspx)

### Contact Information



(800) 227-9187

Business Hours:

Mon-Fri, 7:00 am - 7:00 pm,  
Sat 9:00 am - 5:00 pm.

Avista Utilities Customer Service, MSC-43 P.O. Box 3727 Spokane, WA

# Pacific Power

Pacific Power is a local investor-owned utility. Also known as Pacificorp and PAC. Pacific Power customers are eligible for Energy Trust of Oregon rebates and incentives. See pages 12-16.

## Bill Discount Program

Description	Eligibility	Application
<p>You may be able to get a discount on your monthly electric bill. It's applied before taxes.</p> <p>The discount amount is based on your households' size and</p>	<p>Gross annual household income at or below 60% State Median Income (see website). Power bill must be in your name.</p>	<p>You may self-certify for the program. You must provide your income and household size. Apply through the Pacific Power website, or call to</p>

## Time of Use Rates

Description	Eligibility	Application
<p>With this program, you are billed based on when you use electricity. You can save money by shifting energy use to hours when the</p>	<p>It generally only makes financial sense for customers who can consistently and reliably shift their load to off-peak</p>	<p>Apply by signing up at any time by phone.</p>

## Craft 3 Loans

Description	Eligibility	Application
<p>On-bill repayment loans for energy upgrades for your home. Up to \$30,000. Depending on loan</p>	<p>You must be a customer of Pacific Power. For Savings Within Reach, your project must be done by a trade ally contractor. See website for more</p>	<p>Apply online. You must provide property information and utility information.</p>



## Pacific Power Customers

**Eligibility:** You must be a customer for these resources. See descriptions for further eligibility requirements.

### Timeline

You may apply at any time.



[pacificpower.net/LID](https://pacificpower.net/LID)



1-888-221-7070

### Timeline

You must commit for 12 months.



[pacificpower.net/savings-energy-choices/time-of-use.html](https://pacificpower.net/savings-energy-choices/time-of-use.html)



1-888-221-7070

### Timeline

Loan lasts 5 to 10 years depending on which program you enroll in.



[www.craft3.org/homeowner-loans/home-energy/pacific-power-oregon](https://www.craft3.org/homeowner-loans/home-energy/pacific-power-oregon)



[HomeEnergy@Craft3.org](mailto:HomeEnergy@Craft3.org)

888-231-2170 ext 225

# Cascade Natural Gas

Cascade Natural Gas (CNG) is a natural gas Utility that serves 95 communities in Washington and Oregon. Cascade Natural Gas customers are eligible for Energy Trust of Oregon rebates and

## Bill Discount Program

Description	Eligibility	Application
Low income customers may receive a discount on their bill. The amount depends on your Federal Poverty Levels (FPL) and State Median In-	Income must be at least 60% below SMI or 150 FPL (see website). The natural gas bill must be in your name.	You must provide income information. Apply through your local Community Action Agency, the CNG website, or call customer service.

## Oregon Low income Bill Assistance

Description	Eligibility	Application
You may be able to get between 80% - 90% of your past due balance paid with	See above for eligible income levels. Customers who have been turned off can apply to get amount	See above. Applicants calling to reconnected to service should apply by calling Customer Service.

## Budget Payment

Description	Eligibility	Application
This plan takes the guesswork out of budgeting. It makes it so you may the same amount every month on your energy expenses. That way you can pay an even amount through the year, instead of paying	Call to find out if you are eligible.	To enroll, log into your account online or call Customer Service.



[www.cngc.com/customer-service//payment-options/budget-pay-plan/](http://www.cngc.com/customer-service//payment-options/budget-pay-plan/)



## Cascade Natural Gas Customers

**Eligibility:** You must be a customer for these resources. See descriptions for further eligibility requirements.

### Timeline

You may apply at any time. You will receive the bill discount for two years. You may apply again at that time.



[www.cngc.com/customer-service/low-income-assistance](http://www.cngc.com/customer-service/low-income-assistance)

### Timeline

This grant is available 1 time per program year.

TIER	INCOME LEVEL	PAST DUE PAID	RATE DISCOUNT
T1	0-25% FPL, 0-15% SMI*	90%	95%
T2	26-50% FPL, 16-30% SMI	86%	70%
T3	51-100% FPL, 31-41% SMI	83%	45%
T4	101-150% FPL, 46-60% SMI	80%	15%

### Timeline

Your Budget Payment amount will be reviewed and will be adjusted periodically. If at the end of the program year, if you have a debit balance; it will be included in the following year's payment

### Contact Information



Customer Service

7:30 am—6:30 pm M-F  
Phone: 888-522-1130

Fax: 888-649-9912

Online chat is available M-F 8 am to 3 pm.

[www.cngc.com/contact-us/](http://www.cngc.com/contact-us/)

# Midstate Electric Co-op

Midstate Electric Cooperative, Inc. (MEC) is a private, non-profit rural electric cooperative providing electrical power and related services to 17,233 members in parts of Deschutes, Klamath, Lake, and Lane Counties.

## Free Energy Audits

### Description

You will get a review of your home to learn how you could save energy and money. For instance, increasing insulation, high performance lighting, the quality of your windows and doors, proper

### Application

Contact the Marketing and Communications Department.

## Residential Rebates

### Description

Midstate offers rebates and tips for taking energy-saving measures to make your home more energy efficient. You can get lower-cost appliances, heat pumps, windows, duct sealing, and more.

### Eligibility

Different rebates have different eligibility rules. Some require an Energy Audit to be completed.

## Billing Options

### Description

With budget billing, your payment will stay at the same amount all year long. This helps to lessen the impact of winter bills.

### Eligibility

You must be a member of Midstate for at least 12 months.

### Budget Billing

### Application

Call to apply.



[www.midstateelectric.coop/billing-options](http://www.midstateelectric.coop/billing-options)

## Free Nest Thermostat

### Description

Midstate is offering the newest Google Nest Thermostat for FREE! The Smart Thermostat rebate is applied right away.

### Eligibility

This offer is only available for residential members with electric forced-air furnaces or heat pumps. Before you order, please go through the Nest

### Application

Order online.



[www.midstateelectric.coop/nest](http://www.midstateelectric.coop/nest)

## Midstate Electric Co-op Customers

**Eligibility:** You must be a customer for these resources. See programs for further eligibility requirements.

### Timeline

Apply at any time.

### Application

Applications for each type of rebate are online. Call or email with questions.

### De- PowerPay

### scription

PowerPay is a prepay program. This makes it easier for people to begin service at a new location or to switch a service into their name. You

### Contact Information:



[www.midstateelectric.coop/residential](http://www.midstateelectric.coop/residential)



541-536-2126 Ext 5 or  
800-722-7219

### Timeline

Apply at any time.

### Application

A signed PowerPay Service Agreement is required. Member Service Department:  
541-536-2126 or 800-722-7219  
option 3



## Surprise Valley Electric Coop

Some areas in Lake Co.



Surprise Valley Electric Coop also offers incentives for its customers. Call for more information.



(503) 222-3511

[djsvec@frontier.com](mailto:djsvec@frontier.com)

- Window upgrades
- Ductless heat pumps
- Insulation
- Net metering



<https://surprisevalleyelectric.org/contact-us>

# Veterans

## Oregon Veterans Emergency Financial Assistance

Oregon Department of Veterans' Affairs



**Eligibility:** Veterans (defined in ORS 408.255) discharged under honorable conditions, and their un-remarried surviving spouse, dependent child, or step-child who are Oregon residents.

**What:** This program is for veterans and their immediate family who are in need of emergency financial assistance. The money goes straight to who you owe. This money can go to emergency or temporary housing and related housing expenses, such as utilities, insurance, house repairs and more.

**Benefit:** One time assistance up to \$1000.



For More Information;

[www.oregon.gov/odva/Benefits/Pages/Emergency-Assistance.aspx](http://www.oregon.gov/odva/Benefits/Pages/Emergency-Assistance.aspx)

**Timeline:** Applications are due by the 10th of every month.

### **To Apply:**

- Cover letter.
- Proof of Oregon residence.
- Documentation or statement(s) that show emergency financial need.

- Creditor contact info.
- Proof of change in name if a veteran's name has been legally changed since discharge. And copies of the marriage certificate and the death certificate (if spouse).
- Application can be submitted to ODVA through a county or tribal Veteran Services Office (VSO, see below), or through a Veteran Advocate, or you may mail them directly to the Oregon Department of Veterans' Affairs.



### **Lake County VSO:**

James Pereyra

541-947-6043

[jpereyra@co.lake.or.us](mailto:jpereyra@co.lake.or.us)

### **Klamath County VSO:**

Kathy Pierce

541-883-4274

[kpierce@co.klamath.or.us](mailto:kpierce@co.klamath.or.us)



# Educational Resources

## Energy in Oregon

### **2022 Biennial Energy Report, ODOE, September 2022**

[www.oregon.gov/energy/Data-and-Reports/Pages/Biennial-Energy-Report.aspx](http://www.oregon.gov/energy/Data-and-Reports/Pages/Biennial-Energy-Report.aspx)

Key Points: The Oregon Department of Energy's Biennial Energy Report is developed every even-numbered year to inform local, state, regional, and federal policy development, energy planning, and energy investments.

### **The Oregon Energy History Timeline, ODOE, September 2022**

[energyinfo.oregon.gov/timeline](http://energyinfo.oregon.gov/timeline)

Key Points: The timeline includes a number of events that unfolded over time and policy choices that Oregon's leaders and citizens have made in

## Community Solar

### **Oregon Community Solar Program**

[www.oregoncsp.org](http://www.oregoncsp.org)

Community solar is solar energy that is generated from a central location and shared by multiple owners or subscribers. That means you don't need your own rooftop panels to get it.

The Oregon Community Solar Program gives customers of Portland General Electric, Pacific Power, and Idaho Power the option to subscribe to a community solar project and receive credits back on

### **Community Solar, Energy Trust of Oregon**

# Educational Resources

## Webinars and Workshops

### **Community Energy Project**

[www.communityenergyproject/our-services/education/](http://www.communityenergyproject/our-services/education/)

Corvallis-based organization providing free workshops and presentations that equip you with accurate, relevant, and actionable information for your home. Topics include; DIY Winter Weatherization, DIY Summer Weatherization, Lead Poisoning Prevention, and solar.

### **Solar Oregon**

[solaroregon.org](http://solaroregon.org)

## Terminology Resources

### **Understanding Energy FAQ**

[www.constellation.com/energy-101/energy-choice/common-energy-terms.html#top](http://www.constellation.com/energy-101/energy-choice/common-energy-terms.html#top)

Constellation is a utility outside of Oregon, but this FAQ site has many simple definitions and answers for common energy related questions.

### **Energy Terms Defined & Renewable Energy Glossary**

[www.inspirecleanenergy.com/glossary](http://www.inspirecleanenergy.com/glossary)

Terms mostly relating to clean energy.

### **Glossary of Terms, Department of Energy**

[www.inspirecleanenergy.com/glossary](http://www.inspirecleanenergy.com/glossary)

A more exhaustive glossary from the State and Local Solution Center.

## How to Read your Bill

### **Pacific Power**

[oregon.cub.org/news/blog/understanding-your-pacific-power-bill/2389/](http://oregon.cub.org/news/blog/understanding-your-pacific-power-bill/2389/)

How to view your Pacific Power Bill, Anatomy of a bill, etc.

## How to Read your Bill

### **Understanding Your Avista Bill**

[www.myavista.com/your-account/understand-your-bill](http://www.myavista.com/your-account/understand-your-bill)

Videos and explanations for how to read your bill reading your meter, and more.

### **Cascade Natural Gas**

[www.cngc.com/customer-service/understanding-your-bill/](http://www.cngc.com/customer-service/understanding-your-bill/)

Click-able sample bill with explanations.

## Energy Efficiency Tips

### **Low-Cost and No-Cost Tips to Save Energy and Money, Energy Trust of Oregon**

[www.energytrust.org/residential/diy/no-cost-and-low-cost-tips/](http://www.energytrust.org/residential/diy/no-cost-and-low-cost-tips/)

Whether you rent or own, you can increase comfort and lower energy costs with just a few small changes.

### **10 Ways to Save on Your Electric Bill Right Now**

[www.oregonenergyfund.org/10-ways-save-electric-bill-now/](http://www.oregonenergyfund.org/10-ways-save-electric-bill-now/)

### **Energy Saver Guide**

[www.energy.gov/energy-saver-guide-tips-saving-money-and-energy-home](http://www.energy.gov/energy-saver-guide-tips-saving-money-and-energy-home)

The Energy saver guide offers tips for saving money and energy at home

### **Energy Savings Hub**

[www.energy.gov/save](http://www.energy.gov/save)

No matter who you are or where you live, clean energy and energy efficient consumer choices are available now and more affordable .

# Educational Resources

## Disaster Preparedness

### **No Power? No Problem: Tips to Help You Thrive in the Face of Disaster**

[catalog.extension.oregonstate.edu/em9278](https://catalog.extension.oregonstate.edu/em9278)

Provides tips that will help residents in the possible event of a Cascadia Earthquake disaster; including what could be months of no electricity, disruption of internet, and other modern conveniences .

## Policy

### **Your Savings Calculator, How much money will you get with the Inflation Reduction Act?**

[www.rewiringamerica.org/a\[\[/ira-calculator](http://www.rewiringamerica.org/a[[/ira-calculator)

Estimates based on your location, homeowner status, income, tax filing,

### **Home Energy Upgrade Incentives: Programs in the Inflation Reduction Act and Other Recent Federal Laws—Policy Brief, ACEEE**

[www.aceee.org/policy-brief/2022/09/home-energy-upgrades—  
incentives-programs-inflation-reduction-act-and-other/](http://www.aceee.org/policy-brief/2022/09/home-energy-upgrades—<br/>incentives-programs-inflation-reduction-act-and-other/)

### **Inflation Reduction Act Summary**

[bipartisanpolicy.org/blog/inflation-reduction-act-summary-energy-climate-provisions/](http://bipartisanpolicy.org/blog/inflation-reduction-act-summary-energy-climate-provisions/)

High-level summary of what is contained in the recently passed Inflation Reduction Act.

## Energy Jobs

### **KCC—Electrical Apprenticeship**

[KLAMATH Community College | KCC Apprenticeship Center \(klamathcc.edu\)](https://klamathcc.edu) Apprentices are trained by current industry

### **OIT-Renewable Energy Engineering**

[www.oit.edu/academics/degrees/renewable-energy-engineering](http://www.oit.edu/academics/degrees/renewable-energy-engineering)

### **Energy Jobs Network**

[www.energyjobsnetwork.com](http://www.energyjobsnetwork.com)

### **Workforce Development Resource Map**

## Other

### **10 questions to ask if you want to get a heat pump**

[www.canarymedia.com/articles/heat-pumps/10-questions-to-ask-if-you-want-to-get-a-a-heat-pump](http://www.canarymedia.com/articles/heat-pumps/10-questions-to-ask-if-you-want-to-get-a-a-heat-pump)

### **Resources-Office of Energy Efficiency & Renewable Energy**

[www.energy.gov/eere/office-energy-efficiency-renewable-energy](http://www.energy.gov/eere/office-energy-efficiency-renewable-energy)



# Community Resources

## Benefits & Other Assistance

### **Klamath County:**

- Aging & People w/ Disabilities.....(541) 883-5551
- Area Agency on Aging/Adult Protective Services .....(541) 205-5400
- DHS Self-Sufficiency.....(541) 883-5511
- Food Stamps, Oregon Health Plan applications
- Disabled American Veterans.....(541) 884-9125
- Klamath Learning Cntr. (GED support) .....(541) 883-4719
- Legal Aid Services of Oregon .....(541) 273-0533
- Toll Free .....(800) 480-9160

[www.oregonlawhelp.org](http://www.oregonlawhelp.org)

832 Klamath Ave, Klamath Falls

- Migrant Education Program .....(541) 883-4747
- OR Telephone Asst Prg (OTAP) .....(800) 848-4442
- Representative Payee Services .....(541) 882-3500
- Seventh-Day Adventist Church .....(541) 882-2466
- Hygiene/cleaning supplies; 1735 Main St 1st Tuesday: 9:00 am,  
(first come first serve)
- Social Security (SSDI, SSI, SSB).....(800) 772-1213
- Spokes Unlimited.....(541) 883-7547

### **Lake County:**

- Aging & People w/ Disabilities.....(541) 947-3172
- Area Agency on Aging .....(541) 205-5400
- DHS Self-Sufficiency.....(541) 947-3376

## Clothing/Household Resources

### Klamath County:

Goodwill Industries.....(541) 883-3546

Hospice Thrift Shop Treasures..... (541) 880-0596

Integral Youth Services..... (541) 885-4929

By appointment only; age 0-18

Klamath Falls Gospel Mission..... (541) 882-4895

Furniture and clothing

Oregon Employment Dept..... (541) 850-4554

Veterans Only, Orlando Williams

Sprague River Bridges Connection .....No Phone Calls

23070 Sprague River Highway Wednesday: 9:00 am - 1:00 pm

### Lake County:

The Center..... (541) 947-4966



# Community Resources

## Counseling/Mental Health

### Klamath County:

Best Care Treatment Services

In-patient Treatment..... (541) 883-2795

KBBH.....(541) 883-1030

Counseling and Med Mgmt Accepts Oregon Health Plan/sliding scale

KBBH at Phoenix Place ..... (541) 883-1030

Life Recovery Network..... (541) 891-0071

Drug and Alcohol Addiction, Anger Management, Parenting,  
and Life Skills

Transformations Wellness Center.....(541) 884-5244

Treatment and counseling for substance abuse

Residential Treatment Services

Outpatient Services

Recovery Housing

Peer Support Services

Lutheran Community Services.....(541) 883-3471

Various classes and counseling services Accepts Oregon Health

### Lake County:

Lake Co. Mental Health.....(541)-947-6021

Mental Health Related Crisis



Mental Health



## Crisis

### Klamath County:

Emergency Services.....	9-1-1
Child Welfare.....	(541) 883-5570
Report child abuse.....	(855) 503-7233
Crisis Helpline .....	(541) 884-0390
Toll Free.....	(800) 452-3669
Crisis referral services for domestic violence and other emergencies	
KBBH 24/7 Mobile .....	(541) 883-1030
Mental health related crisis	
Klamath Tribes Healing Winds .....	(800) 524-9787
Salvation Army .....	(541) 882-5280
Sky Lake Medical Center ER.....	(541) 883-6175

### Lake County:

Child Welfare.....	(541)947-2273
Report child abuse.....	(855)503-7233
Lake Co. Crisis Center .....	(541) 947-2449
Toll Free.....	(800) 338-7590
<a href="http://www.lakecountycrisiscenter.org">www.lakecountycrisiscenter.org</a>	
New Beginnings Intervention Center.....	(541)-576-3009
24 Hour Hotline .....	(800) 850-4838

# Community Resources

## Emergency Services

### Klamath County:

- Klamath Co. Fire District ..... (541) 885-2056
- Klamath Co. Sheriff's Office..... (541) 883-5130
- Klamath Falls City Police ..... (541) 883-5336
- Veterans Hall..... (541) 884-9125

### Klamath & Lake County:

- Emergency.....9-1-1
- State Police Dispatch ..... (541) 883-5711

### Lake County:

- Lake County Dispatch..... (541) 947-6027

## Employment

### Klamath County:

- Goodwill Industries.....(541) 883-3546
- Express Personnel.....(541) 273-5000
- Klamath Tribes Education and Employment.....(541) 783-2219
- Labor Ready.....(541) 850-3845
- Elwood Staffing.....(541) 884-1410
- WorkSource Klamath/Employment Department .....(541) 883-5630

[www.workinginoregon.org](http://www.workinginoregon.org)

### Lake County:

- COIC Career Center.....(541) 947-5702

Emergency/Employment



## Families /Children/Youth

### Klamath County:

- Assistance League® ..... (541) 883-1721  
Operation School Bell: referred by schools only,  
school supplies, and clothes for low income children
- Citizens for Safe Schools..... (541) 882-3198
- Early Childhood Intervention ..... (541) 883-4748
- Family Support & Connections ..... (541) 882-3500
- Friends of the Children.....(541) 232-2022
- Integral Youth Services..... (541) 885-4929  
Shelter, education, jobs, advocacy, services for  
homeless children
- Klamath County CASA..... (541) 885-6017  
(Court Appointed Special Advocate) Klamath Co.
- Klamath Family Head Start ..... (541) 882-5988

### Klamath & Lake County:

Assistance for Single Mothers

<https://singlemotherguide.com/state/oregon/>

- Child Care Resource & Referral .....541 882-2308
- Toll Free.....(541) 492-6609

### Lake County:

- Child Welfare..... (541) 947-2273
- Klamath Family Head Start ..... (541) 947-5335
- Lake Co. CASA..... (847)383-6260  
(Court Appointed Special Advocate)

# Community Resources

## Klamath County Food Resources

- Bible Baptist Church.....(541) 883-2289  
3rd Friday of the month 1:00pm to 4:00 pm 4849 S. 6th St.
- Bly Standing Stone Church  
3rd Wednesday from 8:30am to 11:30 am
- Chiloquin Care ..... 541-783-2420  
4th Wed 10:00 am - 12:00 pm; 225 Highway 422 South
- Chiloquin Christian Center .....No Phone Calls  
Soup/bread is served ; 11:30 am - 12:30 pm  
301 S Chiloquin Blvd
- Church of God..... (541) 882-1303  
Meal served at 11:30am; 420 Market St. Tuesdays
- Crescent/Ponderosa Christian Fellowship  
Tuesday from 10:00am to 12:00 pm
- Friends Church..... No Phone Calls  
Last 2 Tuesdays of each month 4:30 - 6:30 pm;  
1910 Oregon Ave (house next to church)
- First United Methodist Church.....(541) 884-4053  
Tuesdays & Sundays 5:00-6:30
- Grace William Health Systems.....(541)880-4921  
1st Monday of the month 4:00pm to 6:00pm 714 Main St.
- Integral Youth Services .....(541) 885-4929  
Youth Summer Free Lunch Program
- Klamath Basin Senior Citizen's Association .....(541) 883-7171  
Meals on Wheels and meals on-site

## Klamath County Food Resources

- Klamath/Lake Co. Food Bank .....(541) 882-1223  
 3231 Maywood Dr, Klamath Falls
- Klamath Falls Gospel Mission.....(541) 882-4895  
 Breakfast M—F 6:30 am (8:30-9:00 am on Sat and Sun)  
 Lunch 12:00 pm; Dinner 5:00 pm—5:30 pm
- Klamath Lutheran.....(541) 884-3452  
 Last 2 Tuesdays of the Month 5:30-7:00pm 1175 Crescent Ave.
- Klamath Tribes (commodities) .....(541) 883-2876
- Merrill Civic Center..... No Phone Calls  
 2nd Wed 10:00 am - 12:00 pm; 365 E Front St
- Oregon Family Nutrition.....(541) 883-7131  
 Free if eligible for Food Stamps
- Refuge City .....(541) 882-1668  
 Tower Shopping Center, 1743 Washburn Way
- St. Vincent de Paul.....(541) 281-5345  
 Wednesday from 4:00pm - 5:15 pm; 4880 Bristol Ave.
- Salvation Army.....(541) 882-5280  
 Thursday and Friday 8:00 am - 11:00 am 3240 Maywood Dr.
- Saving Grace.....(541) 882-4629  
 2nd and 4th Tuesday; 3:00 pm - 4:30 pm; Keno
- Seventh-Day Adventist Church.....(541) 882-2466  
 Monday Meal served 5:30 pm; 1735 Main Street
- Sprague River Bridges Connection.....No Phone Calls  
 Wednesday from 10:00 am - 2:00 pm; 23070 Sprague River Hwy St.

# Community Resources

## Food Resources

Food Resources

### Klamath County:

- Sprague River Bridges Connection.....No Phone Calls  
10:00 am - 2:00 pm; 23070 Sprague River Hwy St.
- St. Paul's Church.....(541) 884-3585  
9:00 am - 12:00 pm; 801 Jefferson Street
- St. Vincent de Paul.....(541) 281-5345  
4:30 pm - 5:00 pm; 4880 Bristol Ave; food box on Fridays
- SNAP (Food Stamps).....(541) 883-5511
- Standing Stone Church..... No Phone Calls  
3rd Wed 8:30 am - 11:30 am; 61125 Hwy 140 E
- Stewart Lennox Baptist .....(541) 884-6854  
2nd/4th Fri 4:30 pm - 5:30 pm; 3510 Emerald Ave.
- Women, Infants, and Children (WIC) .....(541) 883-4276

### Lake County:

- Christmas Valley Bountiful Blessings.....(541) 419-2826  
2nd and 4th Wednesday 1:00pm to 4:00 pm 60506 Old Lake Rd.
- Lakeview Inner Court Family Center .....(541) 943-3551  
2nd Tue 5:00 pm - 6:00 pm; 723 Chewaucan, Paisley
- Lake County Food Share .....(541) 219-6044  
Thursday 10:30 pm - 12:30 pm; and Last Thursday 5:00pm to 7:00 pm 247 North N St. in Lakeview
- Paisley Food Share.....(541) 943-3551  
1st Monday 4:00pm to 5:00 pm 1109 Cottonwood in Paisley
- The Center.....(541) 947-6035  
Meals on Wheels and meals on-site

## Housing Resources

### Klamath County:

Fair Housing Council of Oregon .....(503)-223-8197

[fhco.org](http://fhco.org)

Housing Consumers info: renters, buyers, loan applicants, etc.

IYS-Transitional Living Program.....(541) 810-4331

Ages 16-21

Klamath Housing Authority.....(541) 884-0649

Warming Center.....(541) 883-2286

## Medical/Health

### Klamath County:

Best Med Urgent Care .....(541) 883-2337

Bonanza Clinic..... (541) 545-1820

Cascade East Family Practice..... (541) 274-6733

Chiloquin Open Door ..... (541) 783-2292

Klamath Co. Health Dept .....(541) 882-8846

Klamath Family Open Door ..... (541) 851-8110

Accepts Oregon Health Plan/CAL-Med

Klamath Tribal Health & Family Services

Chiloquin Clinic.....(541) 783-3293

Klamath Falls Clinic.....(541) 882-1487

Merrill Clinic.....(541) 798-5074

Sky Lakes Medical Center..... (541) 882-6311

# Community Resources

## Medical/Health

### Klamath /Lake County:

Healthy Kids For A Healthy Oregon

[www.OregonHealthyKids.gov](http://www.OregonHealthyKids.gov)

Lions Club-Vision (Hotline)..... (800) 635-4667

Meet every 1st/3rd Tuesday 12:00

### Lake County:

Inner Court Family Center..... (541) 943-3551

Paisley nurse's station, call for information

Lake Co. District Hospital ..... (541) 947-2114

Lake Co. Public Health..... (541) 947-6045

Accepts Oregon Health Plan

## Rental Assistance

### Klamath County:

Klamath Tribes ..... (541) 783-2219

Toll Free ..... (800) 524-9787

Rental assistance ext 163

Salvation Army ..... (541) 882-5280

Rental assistance

United Christian Ministries ..... No Phone Calls

Intake on the 2nd Wednesdays of the month from

9:00 am – 11:00 am (first come first serve)

235 S Laguna St. Klamath Falls, OR 97601



## Rental Assistance

### Klamath /Lake County:

- KLCAS ..... (541) 882-3500  
Klamath Housing Authority ..... (541) 884-0649  
    HUD (Section 8) and Public Housing  
Oregon Human Development Corporation

## Shelters

### Klamath County:

- IYS - Exodus House..... (541) 884-2319  
    Emergency shelter for ages 7-17  
Klamath Falls Gospel Mission..... (541) 882-4895  
Klamath Advocacy Center ..... (541) 884-0390  
    Shelter for women and children fleeing domestic  
    violence and rape crisis  
Veteran's Homeless Hotline..... (877) 424-3838

### Lake County:

- New Beginnings Intervention Center.....(541)-576-3009  
24 Hour Hotline ..... (800) 850-4838

**211**

Dial 2-1-1 to find available resources for  
Klamath or Lake County or visit

[www.211.info.or](http://www.211.info.or)



# Community Resources

## Transportation

### Klamath County:

Basin Transit Service (BTS).....(541) 883-2877

[www.basintransit.com](http://www.basintransit.com)

DAV Transports (White City) .....(541) 826-2111

Dial-A-Ride.....(541) 883-2877

[www.basintransit.com](http://www.basintransit.com)

Transportation service for seniors and disabled; applications

Klamath Basin Senior Citizen's Rides.....(541) 883-7315

ONLY for seniors and disabled

Klamath Tribes.....(541) 783-2219 ext 174 or 175

Translink-Medical Transports.....(800) 518-8160

Oregon Plus Packages

### Lake County:

Inner Court Family Center .....(541) 943-3551

723 Chewaucan, Paisley, OR

For Senior and Disabled clients only

Transportation

## Utility/Weatherization

### Klamath County:

Avista.....(800) 227-9187

Energy Efficiency Rebates

Energy Trust of Oregon.....(866) 368-7878

Home Energy Assessment & Energy Efficiency Incentives

KLCAS .....(541) 882-3500

## Utility/Weatherization

### Klamath County:

- Klamath Christian Center.....(541) 882-4646
- Klamath Tribes.....(541) 783-2219
- Toll Free .....(800) 524-9787
- Utility/weatherization Pacific Power.....(888) 221-7070
- Salvation Army .....(541) 882-5280
- Utility assistance
- SCOEDD .....(541) 884-5593
- Wood Stove Replacement ONLY
- Sprague River Bridges Connection.....(541) 891-1232
- Limited burning firewood
- Thrive Church ..... No Phone Calls
- Utility help—must bring in shut-off notice Intake on the 2nd  
    Wednesday of the month from 9:00 am – 11:00 am (first come first  
    serve)

### Klamath/Lake County:

- Oregon Human Development Corporation
- Weatherization..... (541) 883-7186 option 2
- Emergency utility ..... (541) 883-7186 option1

### Lake County:

- Inner Court Family Center .....(541) 943-3551
- Monday - Thursday: 8:00 am - 3:00 pm 723
- 723 Chewaucan, Paisley
- Lake Co. Senior Citizen's Assoc. ....(541) 947-4966

# Childcare Resources

## Klamath Falls Providers

### Childcare Centers

Animal Crackers (Ages 2 months - 11 years).....	(541) 591-3800
A Family Gathering Place (Ages 1.5 - 5 years).....	(541) 883-3471
Angeles Alvarado (Ages 1 month - 12 years).....	(541) 891-9179
Baby Llamas (Ages 1 month - 2 year.....	(541) 880-4080
Beatriz Vargas (Ages 2 months - 11 years).....	(541) 851-6000
Cadence Academy (Ages 1 month - 2 years).....	(541) 205-6801
Casa de Cuidado Maria Barajas (Ages 1 year -12 years).....	(541) 539-8350
Carrera Childcare (Ages 1 month – 13 years).....	(541) 539-9555
Courtney Janoes (Ages (Ages 1 month—10 years.....	(503) 640-6696
Deb's Day Care (Ages 1 year - 13 years).....	(541) 884-7129
Daniels Day Care (Ages 1 month - 13 years).....	(541) 591-4822
Diane Rogers (Ages 2 years - 12 years).....	(541) 205-4933
Doodah Day (Ages 1 month - 12 years).....	(541) 591-6171
Felisha Morelos (Ages 2 months – 6 years).....	(541) 892-4004
Gosia's Daycare (Ages 1 month - 10 years).....	(541) 810-3671
Great Expectations Preschool LLC (Ages 1 month - 6 years.....	(541) 331-7063
Jennifer Rivera (Ages 1 month - 12 years) .....	(541) 281-8183
Josephine Mendez (Ages 3 months - 4 years).....	(541) 591-3542
Juncos and Junipers Preschool (Ages 3 - 5 years).....	(503) 956-9924
Klamath Early Childhood Development Center KEDC (Ages 3 - 5 years) .....	(541) 885-4275
Klamath Family Head Start (Ages 2 - 5 years).....	(541) 887-8244

## Klamath Falls Providers

Kristi Morris (Ages 1 month -12 years).....	(541) 850-0038
Kikito's Daycare (Ages 2 months - 12 years).....	(971) 701-9724
Lil Hands Daycare (Ages 1 month - 13 years).....	(541) 891-2427
Little Angels (Ages 6 month - 13 years).....	(541) 273-5764
Little Llamas Learning Path LLC (Ages 1.5 – 12 years).....	(541) 238-3309
Little Swans Child Care (Ages 1.2 years - 13 years).....	(541) 892-3335
Lorenza Bautista (Ages 1 month - 12 years).....	(541) 539-7630
Me-Me's Daycare (Ages 1 month-12 years).....	(541) 891-6063
Naomi Sparks (Ages 6 months - 11 years).....	(425) 281-2088
OCDC-Klamath County (Ages 3 - 6 years).....	(971) 272-3523
Pelican Babies Child Development Center (Ages 1 month - 3 years) .....	(541) 885-4274
Pelican Gathering Preschool (Ages 3.5 years – 5 years).....	(541) 892-5107
Shasta Way Christian Preschool (Ages 2 months – 6 years).....	(541) 883-4085
Silvya Cerdeneta Serrato (Ages 3 months - 12 years).....	(541) 591-9930
Starletta (Ages 1 month - 13 years).....	(541) 882-7371
Tiny Hopefuls Daycare (Ages 2.5 - 6 years).....	(541) 884-0398
Weber Family Daycare (Ages 2 months - 8 years).....	(541) 363-2337



# Childcare Resources

## Bonanza Providers

Klamath Falls Head Start Bonanza site (Ages 3 - 5 years).....(541) 545-3218

Klamath Family Head start Bonanza (Ages 1 month - 3 years).....(541) 892-5988

## Chiloquin Providers

OCDK Chiloquin (Ages 3 - 6 years).....(541) 539-5149

The Klamath Tribes Early Childhood Development Center (Ages 1 month - 13 years)  
.....(541) 783-0804

## Merrill Providers

Klamath Falls Head Start Merrill (Ages 2 - 5 years).....(541) 798-1043

## Lake County Providers

Lakeview Head Start (Ages 3 - 5 years).....(541) 947-5335

Little Ones Christian Preschool (Ages 3 - 4 yr., 11 mon).....(541) 947-2614

Sweet Home Pre-school (Ages 3 - 5 years)





This guide provides general information about energy-related programs, community resources, organizations, and child care centers that provide services to Lake County and Klamath County in Oregon.

For a digital version of this guide and more information, visit,  
[www.klccas.org](http://www.klccas.org)

